

<i>SERFF Tracking Number:</i>	<i>MULF-126047669</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>John Hancock Life Insurance Company</i>	<i>State Tracking Number:</i>	<i>41708</i>
<i>Company Tracking Number:</i>			
<i>TOI:</i>	<i>LTC03I Individual Long Term Care</i>	<i>Sub-TOI:</i>	<i>LTC03I.001 Qualified</i>
<i>Product Name:</i>	<i>Leading Edge - 5% Compound/EEP</i>		
<i>Project Name/Number:</i>	<i>/</i>		

## Filing at a Glance

Company: John Hancock Life Insurance Company

Product Name: Leading Edge - 5%      SERFF Tr Num: MULF-126047669      State: ArkansasLH

Compound/EEP

TOI: LTC03I Individual Long Term Care

SERFF Status: Closed

State Tr Num: 41708

Sub-TOI: LTC03I.001 Qualified

Co Tr Num:

State Status: Approved-Closed

Filing Type: Form/Rate

Co Status:

Reviewer(s): Marie Bennett

Authors: Joanne Witham, Richard  
Famiglietti, Pat Hamlett

Disposition Date: 03/12/2009

Date Submitted: 02/24/2009

Disposition Status: Approved-  
Closed

Implementation Date Requested: 07/01/2009

Implementation Date:

State Filing Description:

## General Information

Project Name:

Status of Filing in Domicile: Pending

Project Number:

Date Approved in Domicile:

Requested Filing Mode: Review & Approval

Domicile Status Comments:

Explanation for Combination/Other:

Market Type: Individual

Submission Type: New Submission

Group Market Size:

Overall Rate Impact:

Group Market Type:

Filing Status Changed: 03/12/2009

Explanation for Other Group Market Type:

State Status Changed: 03/12/2009

Deemer Date:

Corresponding Filing Tracking Number:

Filing Description:

Re: John Hancock Life Insurance Company

Company NAIC # 65099, FEIN # 04-1414660

Individual Long-Term Care Insurance Forms & Rate Submission

Endorsements Forms for Policy Form LTC-06 AR

(See attached Forms List)

SERFF Tracking Number:	MULF-126047669	State:	Arkansas
Filing Company:	John Hancock Life Insurance Company	State Tracking Number:	41708
Company Tracking Number:			
TOI:	LTC03I Individual Long Term Care	Sub-TOI:	LTC03I.001 Qualified
Product Name:	Leading Edge - 5% Compound/EEP		
Project Name/Number:	/		

Dear Commissioner:

We enclose copies of the forms listed above for your review and approval. A description of these forms is found below. These forms are new and will replace any prior versions that we currently have on file with your Department. These forms will be used with our Leading Edge policy form LTC-06 AR approved by your Department on 01/08/2007. The effective date for the use of these forms will be July 1, 2009 or immediately following approval if later. The purpose of this filing is as follows:

- Enhanced Elimination Period Endorsement – New Endorsement Form LTC-EEP 2/09 enhances the definition of Elimination Period by applying 7-days towards the satisfaction of the Elimination Period when 1-day of Home Health Care is received.
- CPI Compound Inflation Coverage & Guaranteed Increase Option Endorsement – Endorsement Form CORP-CPI/GIO 2/09 is identical to our previously approved Automatic Compound Inflation Coverage & Guaranteed Increase Option Endorsement Form LTC-CPI/GPO 6/07, approved by your Department on (date) 12/03/2007, except that we have changed the name of the Endorsement for marketing distribution purposes.
- 5% Compound Inflation Coverage - We would like to use previously approved Endorsement Form LTC-COMP with Leading Edge policy form LTC-06 AR. This endorsement provides 5% annual compound inflation coverage and was approved by your Department on 03/29/2002.

We are also submitting new applications and outlines of coverage in order to reflect the new filed features described above. Please see application forms: LTCAPP09-2 AR and CORPAPP09 -2 AR. Please see outline of coverage form OCLTC-07-2 AR 2/09.

In addition, we are enclosing a new Actuarial Memorandum to reflect these changes.

From time to time, the shading of the paper color may change to differentiate between different distribution channels or product availability. This upgrade will not affect the text content of any form nor produce an unacceptable or dissimilar print. Finally, approved forms may be viewed/printed via website technology. Variable information is enclosed by brackets “[ ]” please see Appendix A for Statement of Variability.

SERFF Tracking Number: MULF-126047669 State: Arkansas  
 Filing Company: John Hancock Life Insurance Company State Tracking Number: 41708  
 Company Tracking Number:  
 TOI: LTC03I Individual Long Term Care Sub-TOI: LTC03I.001 Qualified  
 Product Name: Leading Edge - 5% Compound/EEP  
 Project Name/Number: /

## Company and Contact

### Filing Contact Information

Richard Famiglietti, Sr. Contract Consultant rfamiglietti@jhancock.com  
 200 Berkeley Street (617) 572-1997 [Phone]  
 Boston, MA 02117 (617) 572-0399[FAX]

### Filing Company Information

John Hancock Life Insurance Company CoCode: 65099 State of Domicile: Massachusetts  
 200 Berkeley Street Group Code: 904 Company Type: Long Term Care Insurance

P O Box 111  
 Boston, MA 02117 Group Name: State ID Number:  
 (617) 572-5000 ext. [Phone] FEIN Number: 04-1414660  
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## Filing Fees

Fee Required? Yes  
 Fee Amount: \$200.00  
 Retaliatory? Yes  
 Fee Explanation: Forms = \$50 per submission  
 Rates = Retaliatory, MA requires \$150 per filing  
 Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
John Hancock Life Insurance Company	\$200.00	02/24/2009	25920672

SERFF Tracking Number:	MULF-126047669	State:	Arkansas
Filing Company:	John Hancock Life Insurance Company	State Tracking Number:	41708
Company Tracking Number:			
TOI:	LTC03I Individual Long Term Care	Sub-TOI:	LTC03I.001 Qualified
Product Name:	Leading Edge - 5% Compound/EEP		
Project Name/Number:	/		

## Correspondence Summary

### Dispositions

Status	Created By	Created On	Date Submitted
Approved-Closed	Marie Bennett	03/12/2009	03/12/2009

### Filing Notes

Subject	Note Type	Created By	Created On	Date Submitted
Actuarial Memorandum	Note To Reviewer	Richard Famiglietti	02/25/2009	02/25/2009

<i>SERFF Tracking Number:</i>	<i>MULF-126047669</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>John Hancock Life Insurance Company</i>	<i>State Tracking Number:</i>	<i>41708</i>
<i>Company Tracking Number:</i>			
<i>TOI:</i>	<i>LTC03I Individual Long Term Care</i>	<i>Sub-TOI:</i>	<i>LTC03I.001 Qualified</i>
<i>Product Name:</i>	<i>Leading Edge - 5% Compound/EEP</i>		
<i>Project Name/Number:</i>	<i>/</i>		

## **Disposition**

Disposition Date: 03/12/2009

Implementation Date:

Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

SERFF Tracking Number: MULF-126047669 State: Arkansas

Filing Company: John Hancock Life Insurance Company State Tracking Number: 41708

Company Tracking Number:

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Leading Edge - 5% Compound/EEP

Project Name/Number: /

Item Type	Item Name	Item Status	Public Access
Supporting Document	Flesch Certification		Yes
Supporting Document	Application		Yes
Supporting Document	Outline of Coverage		Yes
Supporting Document	Cover Letter		Yes
Supporting Document	NAIC Transmittal Form		Yes
Supporting Document	Health - Actuarial Justification		No
Form	Enhanced Elimination Period		Yes
	Endorsement		
Form	CPI Compound Inflation Coverage & Guaranteed Increase Option		Yes
Form	Application		Yes
Form	Corporate Solutions Application		Yes
Form	Outline of Coverage		Yes

*SERFF Tracking Number:*      *MULF-126047669*                      *State:*                      *Arkansas*  
*Filing Company:*              *John Hancock Life Insurance Company*              *State Tracking Number:*      *41708*  
*Company Tracking Number:*  
*TOI:*                      *LTC03I Individual Long Term Care*              *Sub-TOI:*                      *LTC03I.001 Qualified*  
*Product Name:*              *Leading Edge - 5% Compound/EEP*  
*Project Name/Number:*      /

**Note To Reviewer**

**Created By:**

Richard Famiglietti on 02/25/2009 02:59 PM

**Last Edited By:**

Marie Bennett

**Submitted On:**

03/12/2009 01:19 PM

**Subject:**

Actuarial Memorandum

**Comments:**

We discovered an error in the Actuarial Memorandum after the original submission, we have updated the document in the Supporting Documentation.

We apologize for any inconvenience this may have caused.

SERFF Tracking Number: MULF-126047669 State: Arkansas

Filing Company: John Hancock Life Insurance Company State Tracking Number: 41708

Company Tracking Number:

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Leading Edge - 5% Compound/EEP

Project Name/Number: /

## Form Schedule

**Lead Form Number:** LTC-EEP 2/09

Review Status	Form Number	Form Type	Form Name	Action	Action Specific Data	Readability	Attachment
	LTC-EEP 2/09	Policy/Cont	Enhanced ract/Fratern Elimination Period al Endorsement Certificate: Amendmen t, Insert Page, Endorseme nt or Rider	Initial			LTC- EEP_2_09_fi nal.pdf
	CORP-CPI/GIO 2/09	Policy/Cont	CPI Compound ract/Fratern Inflation Coverage & al Guaranteed Increase Certificate: Option Amendmen t, Insert Page, Endorseme nt or Rider	Initial			CORP_CPI_ GIO_209_fina l.pdf
	LTCAPP09-2 AR	Application/	Application Enrollment Form	Initial			LTCAPP09- 2_AR.pdf
	CORPAPP 09-2 AR	Application/	Corporate Solutions Enrollment Application Form	Initial			CORPAPP09- 2_AR.pdf
	OCLTC-07-2 AR 2/09	Outline of	Coverage Coverage	Initial			OCLTC07- 2_2_09_AR.p df





## John Hancock Life Insurance Company

### Enhanced Elimination Period Endorsement

This Endorsement is made part of and should be attached to Your Policy. It is subject to all the provisions, conditions and limitations of the Policy unless otherwise provided below.

The definition of "Elimination Period" found in the DEFINITIONS section of Your Policy is deleted in its entirety and replaced with the following provision.

**Elimination Period** (waiting period) means the number of Dates of Service that would otherwise be covered by this Policy, for which We will not pay benefits. The Elimination Period is shown in the Policy Schedule. Only one complete Elimination Period needs to be satisfied while Your Policy is in force.

The Elimination Period starts on the first Date of Service. No Date of Service may be counted as more than one day towards the satisfaction of Your Elimination Period. The Dates of Service used to satisfy Your Elimination Period do not need to be consecutive and may be accumulated under separate claims. We will not pay benefits for charges during the Elimination Period, except for Hospice Care, Respite Care and the Additional Stay at Home Benefit. Days that You only receive Hospice Care, Respite Care or the Additional Stay at Home Benefit will not count toward the satisfaction of Your Elimination Period.

If You receive Home Health Care for one or more days in a Calendar Week, We will apply seven days toward the satisfaction of Your Elimination Period, except if Respite Care is being received during the Calendar Week. If Respite Care is received during a Calendar Week, only the actual Dates of Service other than Respite Care will be applied toward satisfaction of Your Elimination Period. Please note that there will be no credit of days which occur before Your first Date of Service. (Calendar Week means the seven consecutive day period that begins on Sunday at 12:01 a.m.)

#### Termination

This Endorsement will terminate when the Policy terminates.

Signed for the Company at Boston, Massachusetts:

Secretary



## JOHN HANCOCK LIFE INSURANCE COMPANY

### ENDORSEMENT

#### **CPI COMPOUND INFLATION COVERAGE AND GUARANTEED INCREASE OPTION**

**This Endorsement explains how Your Long-Term Care Benefit Amount increases to provide protection against the increasing cost of long-term care due to inflation.**

This Endorsement is part of, and attached to Your Policy. It is subject to all the provisions of the Policy unless otherwise provided below.

#### **Annual CPI Compound Increase in Long-Term Care Benefit Amount**

We will increase the current Long-Term Care Benefit Amount on each Policy anniversary, while this Policy is in effect, beginning with the first Policy anniversary. The Long-Term Care Benefit Amount will be increased by the percentage change in the CPI three months prior to Your Policy anniversary as compared to the same month's CPI one year prior and rounded to the nearest dollar. In the event the CPI decreases, We will not reduce the Long-Term Care Benefit Amount by such CPI decrease on the Policy anniversary. However, We will offset any such CPI decreases when calculating future CPI increases to the Long-Term Care Benefit Amount. When the Long-Term Care Benefit Amount is increased, the remaining Policy Limit (as well as other remaining Benefit Amounts listed in the Policy Schedule) will be increased by the same percentage as the increase in the Long-Term Care Benefit Amount and rounded to the nearest dollar.

CPI means the non-seasonally adjusted Consumer Price Index, Urban, All Items, published by the Bureau of Labor Statistics of the United States Department of Labor (CPI). If the CPI is discontinued, if there is a delay in the announcement of the CPI, or if its method of computation is changed, We may use another nationally published index. "CPI" will then mean the chosen index.

No inflation adjustment will be made while this Policy is in effect under the provisions of any nonforfeiture benefit.

**The premium for this inflation coverage is included in Your Policy premium. Your premium will not change for any annual automatic CPI Compound increase, except as described in the Policy.**

#### **Guaranteed Increase Option**

**Important Notice – The Guaranteed Increase Option is *not* applicable to You if You are paying Your premium via the Ten-Year Premium Payment Option or the Paid-Up at Age 65 Payment Option.**

Effective as of the third anniversary of the Effective Date of Coverage and every third anniversary thereafter (the "Option Dates"), We will offer You the option to increase Your Long-Term Care Benefit Amount by purchasing an additional amount of coverage equal to 10% of the Long-Term Care Benefit Amount that was in effect immediately prior to that Option Date. This increase is in addition to the annual automatic CPI Compound increase described above. No additional underwriting will be required.

At the time of each offer, We will provide You with information regarding: Your current Long-Term Care Benefit Amount; any increased benefit amount attributable to the CPI Compound increase due to take effect on that Option Date); the amount of increase available to You under this Guaranteed Increase Option; the additional premium amount for the increase under this Guaranteed Increase Option; and instructions on how You may elect this increase. We must receive Your written election within 31-days after the applicable Option Date or Your right to elect that increase will expire.

If You elect an increase under the Guaranteed Increase Option, the amount of the annual automatic CPI Compound increase on that Option Date will be based on Your Long-Term Care Benefit Amount prior to this additional purchase.

**If You do not elect an increase when offered, that increase will not be available on any future Option Date. You will, however, still have the opportunity to accept future offers.**

The premium for any increase under the Guaranteed Increase Option (including any corresponding premium for any optional benefit riders/endorsements that You have elected and are part of Your Policy) will be based on Your age on the Option Date and the premium rates then in effect.

When the Long-Term Care Benefit Amount is increased under the Guaranteed Increase Option, the remaining Policy Limit (as well as any remaining Benefit Amounts listed in the Policy Schedule) will be increased by the same percentage as the increase in the Long-Term Care Benefit Amount and rounded to the nearest dollar.

The increase on any Option Date will not be available to You (and, if requested, will not take effect) if:

- any benefits have been payable under Your Policy during the two year period prior to the Option Date; or
- the Option Date occurs on or after Your 91st birthday.

No Guaranteed Increase Option offer or adjustment will be made while this Policy is in effect under any nonforfeiture benefit.

### **Termination**

Nothing in this Endorsement will extend termination of the Policy or create a new Policy Limit after the then applicable Policy Limit is exhausted. This Endorsement will terminate when the Policy terminates, or when the Policy is continued under the provisions of any nonforfeiture benefit.

Signed for the Company at Boston, Massachusetts:

A handwritten signature in cursive script, appearing to read "Emanuel Alves".

Secretary

**APPLICATION FOR INDIVIDUAL LONG-TERM CARE INSURANCE**

John Hancock Life Insurance Company, Boston, MA 02117



The applicant must initial any corrections made to this application.

NAME(S): Applicant A (First, M.I., Last)

Applicant B (First, M.I., Last)

**PART I SHOULD YOU PROCEED WITH THIS APPLICATION?**

Applicant A

Applicant B

1 Do you currently have, or have you ever had a diagnosis for:

Alzheimer's Disease	Huntington's Chorea	Multiple Sclerosis	Schizophrenia
Amyotrophic Lateral Sclerosis	Memory Loss	Muscular Dystrophy	Scleroderma
Cystic Fibrosis	Mental Retardation	Myasthenia Gravis	Spinal Cord Injury
Dementia	Multiple Myeloma	Parkinson's Disease	Stroke/CVA

☐ Yes☐ No☐ Yes☐ No

2 Do you currently require human assistance or supervision in any of the following activities: eating; dressing; toileting; transferring from bed to chair; walking; maintaining continence; or bathing?

☐ Yes☐ No☐ Yes☐ No

3 Do you currently reside in, have you been advised to enter, or are you planning to enter a nursing home, assisted care living facility or other custodial facility, or are you currently receiving home health care services or attending adult day care?

☐ Yes☐ No☐ Yes☐ No

4 Do you currently use one of the following medical devices: wheelchair; walker; crutches; hospital bed; quad cane; oxygen; stairlift; or dialysis?

☐ Yes☐ No☐ Yes☐ No

5 Have you been diagnosed or treated by a member of the medical profession for AIDS (Acquired Immune Deficiency Syndrome) or AIDS Related Complex?

☐ Yes☐ No☐ Yes☐ No

◆ Please do not continue with this application if you answered "Yes" to any of questions 1-5 above.

6 Are you covered by Medicaid (not Medicare)?

☐ Yes☐ No☐ Yes☐ No**PART II ABOUT YOU**

Applicant A (named above)

Applicant B (named above)

Social Security #

Male

Female

☐☐

Social Security #

Male

Female

☐☐

Date of Birth (mm/dd/yyyy) Place of Birth (State, Country)

Date of Birth (mm/dd/yyyy) Place of Birth (State, Country)

Street Address (no P.O. Box please)

Street Address ☐ Same as Applicant A

City

State

Zip

City

State

Zip

Tel. #

Best time to call

Tel. #

Best time to call

Home:

Home:

Work/Cell:

\_\_\_ AM \_\_\_ PM

Work/Cell:

\_\_\_ AM \_\_\_ PM

Email Address

Email Address

**PART III MEDICAL HISTORY**

	Applicant A	Applicant B
1 Have you consulted with your Primary Care Physician within the last 18 months?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Applicant A: Primary Care Physician Name: _____ Address: _____ City, State, Zip Code: _____ Tel. #: _____ Date Last Seen: _____	Applicant B: Primary Care Physician Name: _____ Address: _____ City, State, Zip Code: _____ Tel. #: _____ Date Last Seen: _____	
2 Have you used tobacco products (cigarettes, pipe, cigar, or chewing tobacco) in the last 12 months?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
3 What is your height?	►	►
4 What is your weight?	►	►
5 Within the last 10 years, have you received medical advice, diagnosis or treatment, or consulted with a member of the medical profession for any of the following conditions?		
a) <b>Circulatory Disorders:</b> Transient Ischemic Attack, Amaurosis Fugax, Heart Arrhythmias, Valvular Disease, Cardiomyopathy, Congestive Heart Failure, Aneurysm, Coronary Artery Disease, High Blood Pressure, Peripheral Vascular Disease, Carotid Artery Disease, Embolisms	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
b) <b>Endocrine and Pituitary Disorders:</b> Diabetes, Addison's Disease, Pancreatitis, Cushing's Disease	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
c) <b>Cancers:</b> Leukemia, Lymphoma, Tumors, Melanoma, Squamous Cell, Sarcomas	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
d) <b>Genitourinary Disorders:</b> Renal Insufficiency, Kidney Failure, Incontinence, Prostate Disorders, Bladder Disorders	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
e) <b>Gastrointestinal Disorders:</b> Hepatitis, Ulcerative Colitis, Crohn's Disease, Liver Disorders, Cirrhosis	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
f) <b>Blood Disorders:</b> Anemia, Polycythemia Vera, Thrombocytopenia, Hemochromatosis	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
g) <b>Neurological Disorders:</b> Cerebral Atrophy, Mental Illness, Depression, Seizures, Tremors, Neuropathy, Syncope, Anxiety, Chronic Fatigue Syndrome, Memory Loss, Dementia, Alzheimer's Disease Amyotrophic Lateral Sclerosis (ALS) or Multiple Sclerosis	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
h) <b>Musculoskeletal Disorders:</b> Osteoporosis, Arthritis, Rheumatoid Arthritis, Osteoarthritis, Fractures, Fibromyalgia, Degenerative Joint Disease, Scoliosis, Spinal Stenosis, Lupus, Osteopenia, Polymyalgia Rheumatica, Paralysis, Crest	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
i) <b>Respiratory Disorders:</b> Emphysema, Bronchitis, Asthma, Bronchiectasis, Asbestosis, Sarcoidosis, Chronic Obstructive Pulmonary Disease	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
j) <b>Eye &amp; Ear Disorders:</b> Macular Degeneration, Glaucoma, Retinitis Pigmentosa, Labrynthitis, Meniere's/Vertigo	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
k) <b>Substance Abuse:</b> Alcoholism, Drug dependency, Illicit drug use	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
6 Within the last 10 years have you been hospitalized or have you consulted or been treated by a member of the medical profession for any reason not previously stated?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
7 Within the last 5 years has any surgery or test(s) been recommended that has not been performed?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
8 Have you ever had an application for life, accident, medical or health, disability or long-term care insurance declined, postponed, modified or rated?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
9 Are you receiving any disability benefits? If Yes, provide the disability %:	<input type="checkbox"/> Yes <input type="checkbox"/> No %	<input type="checkbox"/> Yes <input type="checkbox"/> No %

**PLEASE NOTE:** You may be contacted by a nurse on John Hancock's behalf to review your medical history and other information including height, weight, and blood pressure verification.

**10 MEDICAL HISTORY DETAILS** If you answered "Yes" to any of questions 5-9 in Part III above, please provide full details here (attach an additional signed and dated page if necessary).

Quest. #	Diagnosis, Disorder and/or Reason	Diagnosis Date	Treatment Dates	Name, Address, Tel. # of Physician, Provider and/or Insurer (if applicable), and Explanation or Comments
<b>APPLICANT A</b>				
<b>APPLICANT B</b>				

**11 MEDICATIONS** List all prescription medications taken at any time over the past 12 months.

Name of Medication	Dosage	Frequency	Reason Prescribed	Physician Name
<b>APPLICANT A</b>				
<b>APPLICANT B</b>				

**PART IV COVERAGE SELECTION**

	Applicant A	Applicant B
1 [Benefit Amount (choose either Daily or Monthly):	<input type="checkbox"/> Daily Benefit Amount	<input type="checkbox"/> Daily Benefit Amount
\$50 - \$500 in \$10 increments \$	\$	\$
OR	<input type="checkbox"/> Monthly Benefit Amount	<input type="checkbox"/> Monthly Benefit Amount
\$1,500 - \$15,000 in \$100 increments \$	\$	\$
2 Benefit Period (Years):	<input type="checkbox"/> 3 <input type="checkbox"/> 5 <input type="checkbox"/> 5 Plus*	<input type="checkbox"/> 3 <input type="checkbox"/> 5 <input type="checkbox"/> 5 Plus*
* The 5 Plus option is a 5-year Benefit Period plus \$1,000,000.		
3 Inflation Option: Inflation protection coverage provides you with an important benefit. This policy provides inflation protection coverage. You may select the inflation protection coverage that best suits your needs from the choices below. By making your selection below, you are confirming that you have reviewed the outline of coverage and the graphs that compare the benefits and premiums of this policy with these inflation options. <i>(You must choose one of the options below)</i>		
<input type="checkbox"/> CPI Compound Inflation Coverage	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 5% Compound Inflation Coverage	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 5% Compound Guaranteed Purchase Inflation Coverage	<input type="checkbox"/>	<input type="checkbox"/>
4 Optional Riders:		
<input type="checkbox"/> SharedCare	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Enhanced Elimination Period	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Zero-Day Elimination Period for Home Care	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Nonforfeiture (if rejected, see also 4a below)	<input type="checkbox"/>	<input type="checkbox"/>
4a) Rejection of Nonforfeiture (if applicable): I have reviewed the Outline of Coverage and the Nonforfeiture benefit described therein. Specifically, I have reviewed this optional benefit available to me and I reject the Nonforfeiture benefit.		
► You must check this box if you have <b>NOT</b> elected Nonforfeiture.	<input type="checkbox"/>	<input type="checkbox"/>

**[PART V DISCOUNTS**

You may be eligible for discounts.

**Marital/Partner Discount**

	Applicant A	Applicant B
1 Are you married? OR	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
2 Are you in a committed relationship with a Partner or an immediate family member of the same generation, with whom you have been living for at least the past 3 years?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
3 Is your Spouse, Partner or immediate family member of the same generation also applying for this insurance, or does he/she currently have an existing John Hancock individual long-term care insurance policy?	<input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, Policy # _____	<input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, Policy # _____

**Family Discount** (Not available with the Sponsored Group Discount)

4 Are you applying for a family discount? ►	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
If Yes, please list two other family members applying for, or who currently have, a John Hancock individual long-term care insurance policy and their relationship to you:	Name 1:	
	Relationship	
	Policy #:	
	Name 2:	
	Relationship	
	Policy #:	

**Sponsored Group Discount**

5 Do you belong to a sponsored group? ►	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Please provide proof of employment/ membership with the sponsored group.	If Yes, Group #:	
	Group Name:	

## [PART VI] CHOOSE YOUR PAYMENT METHOD

### 1 ALTERNATE PAYOR(S) IF DIFFERENT THAN APPLICANT(S)

Applicant A

Applicant B ☐ Same as Applicant A

Name (First, M.I., Last)

Name (First, M.I., Last)

Billing Address

Billing Address

City

State

Zip

City

State

Zip

Tel. #:

Tel. #:

### 2 CHOOSE ONE OF THE FOLLOWING PAYMENT METHODS FOR EACH APPLICANT

#### a) Direct Bill \*

(Please check box ►)

Select how often you would like to be billed:

Annual

Semi-Annual

Quarterly

☐

☐

☐

☐

☐

☐

☐

☐

#### b) Monthly Bank Draft \*

(Please check box ►)

Please include a voided check.

Select Draft Date (1-28):

Bank Account #:

Account Type:

☐ Check here if bank draft information is the same for both Applicants A and B.

The first draft will occur on the premium due date after the policy has been issued. Subsequent drafts will occur on the selected draft date requested above.

Bank Name:

Bank Routing Number:

Name(s) of Depositor(s)

☐

☐

☐

☐ Checking

☐ Savings

☐ Checking

☐ Savings

\* An advance check payment is required for Direct Bill / Monthly Bank Draft.

I have enclosed my advance payment in the amount of:

Please make your check payable to 'John Hancock Life Insurance Company'.

\$

\$

(A minimum of one month of the quoted premium)

#### c) Credit/Debit Card

(Please check box ►)

Select how often you would like to be billed:

Annual

Semi-Annual

Quarterly

Monthly

☐ Check here if the card information is the same for both Applicants A and B.

Card Type:

Card Number:

Expiration Date:

Cardholder's Name:

☐

☐

☐

☐

☐

☐ Visa

☐ Mastercard

☐ Visa

☐ Mastercard

#### d) List Bill

(Please check box ►)

Group Number:

Group Name:

☐

☐

☐

### 3 LIMITED PAYMENT OPTION

(neither is available with the 5% Compound Guaranteed Purchase Inflation Coverage).

10-Year Limited Payment Option, OR

Paid-Up at Age 65 Limited Payment Option

☐

☐

☐

☐



**PART VII DESCRIBE YOUR INSURANCE HISTORY**

- 1 Have you had another long-term care insurance policy or certificate in force during the last 12 months?

If yes, insurance company:

If now lapsed, date of lapse:

- 2 Do you have another long-term care insurance policy or certificate in force (including a health care service, health maintenance, or Medicare supplement contract)?

If yes, insurance company:

Policy/Cert. #:

Annual premium:

Daily benefit:

Benefit type & amounts:

- 3 Do you intend to replace any of your long-term care, medical or health insurance coverage with the policy for which you are applying?

If yes, insurance company:

**Applicant A**

☐ Yes

☐ No

**Applicant B**

☐ Yes

☐ No

☐ Yes

☐ No

☐ Yes

☐ No

\$

\$

☐ Yes

☐ No

☐ Yes

☐ No

**PART VIII SPECIAL REQUESTS:****PART IX PROTECTION AGAINST UNINTENDED LAPSE** (Check one box below for each applicant.)

I understand that I have the right to name another person to receive Notice of Lapse/Termination of my insurance policy for non-payment of premium. I understand that notice will not be given until 30 days after a premium is due and unpaid.

**Applicant A**

- ☐ I elect NOT to designate any person to receive such notice, or  
☐ I elect to designate the person below to receive such notice.

Name of Person (First, M.I., Last)

Address:

City

State

Zip

**Applicant B**

- ☐ I elect NOT to designate any person to receive such notice, or  
☐ I elect to designate the person below to receive such notice.

Name of Person (First, M.I., Last)

Address:

City

State

Zip

**PART X****MAKE DECLARATIONS AND PROVIDE AUTHORIZATIONS****GENERAL AGREEMENT & ACKNOWLEDGMENT**

I understand and agree as follows:

- a. I have received the Outline of Coverage, the Notice of Insurance Information Practices, Suitability forms, the Potential Rate Increase Disclosure Form, the Shopper's Guide to Long term Care Insurance and a Replacement Notice (if replacing coverage), and the "Guide to Health Insurance for People with Medicare" (if eligible for Medicare).
- b. In order for the underwriting of this application to proceed, this application and all underwriting requirements must be complete.
- c. No agent or medical examiner has the authority from John Hancock to accept any risk, determine insurability, or waive or change any requirements or questions on this application.
- d. John Hancock Life Insurance Company ("John Hancock") may require an attending physician's statement, medical records, an underwriting assessment, a medical examination, motor vehicle report or other questionnaire or test.
- e. My statements and answers on this application are true, complete and correctly recorded. They are representations and not warranties, and will be part of and form the basis of my policy.
- [f. I have reviewed the outline of coverage and the graphs that compare the benefits and premiums of a policy that contains 5% compound inflation protection. By applying for this policy, I understand that I am rejecting a policy that contains 5% compound inflation protection. ]

**CAUTION: IF YOUR ANSWERS ON THIS APPLICATION ARE INCORRECT OR UNTRUE, THE COMPANY MAY HAVE THE RIGHT TO DENY BENEFITS OR RESCIND YOUR COVERAGE.**

**PREMIUM AGREEMENT AND AUTHORIZATION**

I understand and agree that:

- a. Completing this application or making an advance payment is not a guarantee that my application will be approved. If approved, the effective date will be indicated in the policy issued.
- b. If my application is declined, the long-term care insurance coverage applied for will not become effective and any advance payment submitted with the application will be refunded to me, without interest.
- c. If making an advance payment, my check(s) will be held in a non-interest bearing account while John Hancock reviews this application for acceptance.
- d. By making an advance payment by check or by providing a credit card authorization with this application, my health status will be frozen as of the later of: the date I sign this application or the date I complete all physical exams or tests required by John Hancock, if applicable. This means that any change in my health that occurs after the date my health status is frozen will not affect the underwriting of my application. And, if my application is approved, my eligibility for benefits may begin on the date my health status was frozen.  
*[The following provision is applicable to payroll deduction, list-billed or employer-paid plans where no advance payment is required: I understand that my health status will not be frozen when no advance payment is made. I agree to notify John Hancock in writing if, before the policy's effective date, I have a change in health, or if any answer I gave in the application is no longer correct. If I fail to do so and a policy is issued to me, I understand that John Hancock may deny benefits or rescind my coverage. I understand that the policy will take effect only if: John Hancock has approved this application and the first premium has been paid. If my application is approved, the effective date of my policy will be stated in the policy issued to me. (I understand that I may request a later effective date and, if such request is approved, my coverage will be delayed until such later effective date.)]*
- e. If bank draft is the selected method of payment, the first draft will occur on the premium due date after my policy has been issued. Subsequent drafts will occur on the selected draft day requested in Part VI of this application.
- f. In order to keep my policy in force, I must pay all the required premiums when due. The premiums deducted or charged will be as shown on the policy or the most recent premium change notice issued to the policyholder by John Hancock.
- g. I authorize John Hancock to deduct from my bank or charge my credit/debit card all required premiums, based upon my selected method of payment as shown in Part VI, indefinitely until I provide written notice of cancellation to John Hancock at the servicing address stated in the policy, after allowing a reasonable time to act upon my notification. I agree to contact John Hancock if there are any changes to my account information. John Hancock reserves the right to terminate this payment plan at any time.

**Fraud Notice.** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement.

**Applicant(s):** I have reviewed this application including all elections and answers contained within.  
By my signature, I affirm all my elections and answers in this application.

**X**

Signature of Applicant A

Signed At: (City &amp; State)

Date

**X**

Signature of Applicant B

Signed At: (City &amp; State)

Date

**[PART XI] PRODUCER/AGENT'S STATEMENT**

► Please indicate the Underwriting Risk classification quoted:

Note: Underwriting will determine the appropriate risk class, regardless of that quoted to the applicant. We will communicate any change to you.

**Replacement:**

To the best of my knowledge, replacement of other insurance (check box) involved in this transaction.

Listed below are all other health insurance policies I have (i) sold to the Applicant which are still in force; and (ii) sold to the Applicant in the last five years which are no longer in force.

Applicant A/B	Company	Type of Policy	Effective Date	In Force?	
				<input type="checkbox"/> Yes	<input type="checkbox"/> No
				<input type="checkbox"/> Yes	<input type="checkbox"/> No
				<input type="checkbox"/> Yes	<input type="checkbox"/> No

Signature of Licensed Agent:

Agent Name (Please print):

Date:

Please attach the illustration presented to the Applicant(s).]

**[PART XII] CREDIT FOR APPLICATION**

Please complete as much as possible to facilitate correct credit.

Agency/Bank/Firm Name:

Secondary Firm Name (if applicable):

Producer/Agent Name (Please print):

Producer SS#:

Tel. #:

Fax Number:

Email:

To be completed by JHFN producers only:

Agency Code (if known):

Payroll Number:

Contract Code:

If more than one producer was involved in this sale, provide details here:

Producer Name: Percentage:

Producer SS#:

Agency/Firm:

Producer Name: Percentage:

Producer SS#:

Agency/Firm:

Producer Name: Percentage:

Producer SS#:

Agency/Firm:

For Home Office Use:	Control No. A	Control No. B

<b>APPLICATION FOR INDIVIDUAL LONG-TERM CARE INSURANCE</b> John Hancock Life Insurance Company, Boston, MA 02117 <b>[Corporate Solutions]</b>	
-----------------------------------------------------------------------------------------------------------------------------------------------------	--

NAME(S): Applicant A (First, M.I., Last):	Applicant B (First, M.I., Last):

<b>PART 1 BUSINESS INFORMATION</b>
------------------------------------

Sponsoring Employer Name:
Street Address of Employer:
<div style="display: flex; justify-content: space-between;"> <span>City:</span> <span>State:</span> <span>Zip Code:</span> </div>

<b>[For Agent Use Only:</b>	
<b>Applicant A</b>	<b>Applicant B</b>
Underwriting Program:	Underwriting Program:
<input type="checkbox"/> Simplified <input type="checkbox"/> Full	<input type="checkbox"/> Simplified <input type="checkbox"/> Full
Employer Group <i>or</i> Sponsored Group #:	Employer Group <i>or</i> Sponsored Group #:
Benefit Tier:	Benefit Tier:
<input type="checkbox"/> Tier I <input type="checkbox"/> Tier II <input type="checkbox"/> Tier III	<input type="checkbox"/> Tier I <input type="checkbox"/> Tier II <input type="checkbox"/> Tier III ]

**APPLICATION FOR INDIVIDUAL LONG-TERM CARE INSURANCE**  
**John Hancock Life Insurance Company, Boston, MA 02117**



The applicant(s) must initial any corrections made to the application

**PART 2 ABOUT YOU**

Applicant A			Applicant B		
Social Security #:	Male	Female	Social Security #:	Male	Female
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Date of Birth (mm/dd/yyyy):	Place of Birth (State, Country):		Date of Birth (mm/dd/yyyy):	Place of Birth (State, Country):	
What is your height and weight?			What is your height and weight?		
Height:	Weight:		Height:	Weight:	
Street Address (no P. O. Box please)			Street Address (no P. O. Box please)		
City	State	Zip	City	State	Zip
Tel. # :	Best time to call:		Tel. # :	Best time to call:	
Home:			Home:		
Work/Cell:	___ AM	___ PM	Work/Cell:	___ AM	___ PM
Email Address:			Email Address:		
Are you currently actively at work?			Are you currently actively at work?		
<input type="checkbox"/> Yes <input type="checkbox"/> No			<input type="checkbox"/> Yes <input type="checkbox"/> No		
<i>[You are "actively at work" if you meet the benefit eligibility requirements for receiving full time employee benefits as determined by your employer, with a minimum of no less than 30 hours per week and you are at work on the effective date of the policy.]</i>					
[Relationship to Employee:			Relationship to Employee:		
Which applies to you?			Which applies to you?		
<input type="checkbox"/> Active Employee <input type="checkbox"/> Newly Hired Employee <input type="checkbox"/> Newly Eligible Employee <input type="checkbox"/> Employee Returning from Leave <input type="checkbox"/> Other			<input type="checkbox"/> Active Employee <input type="checkbox"/> Newly Hired Employee <input type="checkbox"/> Newly Eligible Employee <input type="checkbox"/> Employee Returning from Leave <input type="checkbox"/> Other  <u>or</u> <b>Spouse/Partner of:</b> <input type="checkbox"/> Active Employee <input type="checkbox"/> Newly Hired Employee <input type="checkbox"/> Newly Eligible Employee <input type="checkbox"/> Employee Returning from Leave]		
Active Employee's Date of Hire./ Eligibility (mm/dd/yyyy)			Active Employee's Date of Hire./ Eligibility (mm/dd/yyyy)		

## PART 3 INSURABILITY QUESTIONS

[SIMPLIFIED UNDERWRITING PROGRAM – If you are part of the Simplified Underwriting Program please complete Section A and skip to Part 4. If you are part of the full underwriting program please complete all Parts of the application.

### Section A

- ♦ Please check “yes” or “no” to each question. If “yes”, circle all diagnoses or conditions that apply.
- ♦ If you answer “yes” to any question 1-6, then we suggest you do not submit an application. We will be unable to offer you coverage. ]

	Applicant A	Applicant B
<b>1</b> Do you have or have you ever been diagnosed for:		
<ul style="list-style-type: none"> <li>♦ Alzheimer’s Disease</li> <li>♦ Amyotrophic Lateral Sclerosis (ALS)</li> <li>♦ Cirrhosis</li> <li>♦ Chronic Kidney Failure</li> <li>♦ Dementia</li> <li>♦ Diabetes –treated with greater than 49 units of insulin or with amputation or ongoing complications affecting the kidney</li> </ul>	<ul style="list-style-type: none"> <li>♦ Memory Loss</li> <li>♦ Mental Retardation</li> <li>♦ Metastatic Cancer</li> <li>♦ Multiple Sclerosis</li> <li>♦ Muscular Dystrophy</li> <li>♦ Neurological Conditions affecting the Brain or Spinal Cord</li> <li>♦ Organic Brain Syndrome</li> <li>♦ Parkinson’s Disease</li> </ul>	<ul style="list-style-type: none"> <li>♦ Paralysis</li> <li>♦ Post Polio Paralytic Syndrome</li> <li>♦ Schizophrenia</li> <li>♦ Scleroderma</li> <li>♦ Systemic Lupus Erythematosus</li> <li>♦ Stroke/CVA</li> <li>♦ TIA’s 2 or more</li> </ul>
	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>2</b> Do you currently require human assistance or supervision in any of the following activities: eating; dressing; toileting; transferring from bed to chair; walking; maintaining continence; or bathing?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>3</b> Do currently reside in, have you been advised to enter, or are you planning to enter a nursing home, assisted living facility or other custodial facility, or are you currently receiving home health care services or attending adult day care?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>4</b> Do you currently use one of the following medical devices: wheelchair; walker; crutches; hospital bed; quad cane; oxygen; stairlift; or dialysis?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>5</b> Have you been diagnosed or treated by a member of the medical profession for AIDS (Acquired Immune Deficiency Syndrome) or AIDS Related Complex?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>6</b> Are you currently receiving Social Security Disability, Worker’s Compensation or Long -Term Disability Benefits?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

### [Section B

*If you are part of the Simplified Underwriting Program please skip to Part 4.*

### MEDICAL HISTORY

	Applicant A	Applicant B
<b>1</b> Have you consulted with your Primary Care Physician within the last 18 months?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Applicant A:</b> Primary Care Physician Name: _____ Address: _____ City, State, Zip Code: _____ Tel. #: _____ Date Last Seen: _____	<b>Applicant B:</b> Primary Care Physician Name: _____ Address: _____ City, State, Zip Code: _____ Tel. #: _____ Date Last Seen: _____	

MEDICAL HISTORY (cont.)		Applicant A		Applicant B	
2	Have you used tobacco products (cigarettes, pipe, cigar, or chewing tobacco) in the last 12 months?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
3	Within the last 10 years, have you received medical advice, diagnosis or treatment, or consulted with a member of the medical profession for any of the following conditions?				
a)	<b>Circulatory Disorders:</b> Transient Ischemic Attack, Amaurosis Fugax, Heart Arrhythmias, Valvular Disease, Cardiomyopathy, Congestive Heart Failure, Aneurysm, Coronary Artery Disease, High Blood Pressure, Peripheral Vascular Disease, Carotid Artery Disease, Embolisms	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
b)	<b>Endocrine and Pituitary Disorders:</b> Diabetes, Addison's Disease, Pancreatitis, Cushing's Disease	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
c)	<b>Cancers:</b> Leukemia, Lymphoma, Tumors, Melanoma, Squamous Cell, Sarcomas	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
d)	<b>Genitourinary Disorders:</b> Renal Insufficiency, Kidney Failure, Incontinence, Prostate Disorders, Bladder Disorders	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
e)	<b>Gastrointestinal Disorders:</b> Hepatitis, Ulcerative Colitis, Crohn's Disease, Liver Disorders	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
f)	<b>Blood Disorders:</b> Anemia, Polycythemia Vera, Thrombocytopenia, Hemochromatosis	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
g)	<b>Neurological Disorders:</b> Cerebral Atrophy, Mental Illness, Depression, Seizures, Tremors, Neuropathy, Syncope, Anxiety, Chronic Fatigue Syndrome, Memory Loss, Dementia, Alzheimer's Disease, Amyotrophic Lateral Sclerosis (ALS) or Multiple Sclerosis	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
h)	<b>Musculoskeletal Disorders:</b> Osteoporosis, Arthritis, Rheumatoid Arthritis, Osteoarthritis, Fractures, Fibromyalgia, Degenerative Joint Disease, Scoliosis, Spinal Stenosis, Lupus, Osteopenia, Polymyalgia Rheumatica, Paralysis, Crest	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
i)	<b>Respiratory Disorders:</b> Emphysema, Bronchitis, Asthma, Bronchiectasis, Asbestosis, Sarcoidosis, Chronic Obstructive Pulmonary Disease	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
j)	<b>Eye &amp; Ear Disorders:</b> Macular Degeneration, Glaucoma, Retinitis Pigmentosa, Labrynthitis, Meniere's/Vertigo	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
k)	<b>Substance Abuse:</b> Alcoholism, Drug dependency, Illicit drug use	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
4	Within the last 10 years have you been hospitalized or have you consulted or been treated by a member of the medical profession for any reason not previously stated?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
5	Within the last 5 years has any surgery or test(s) been recommended that has not been performed?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
6	Have you ever had an application for life, accident, medical or health, disability or long-term care insurance declined, postponed, modified or rated?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
7	Are you receiving any disability benefits?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
	If Yes, provide the disability %:	%		%	
<b>PLEASE NOTE:</b> You may be contacted by a nurse on John Hancock's behalf to review your medical history and other information including height, weight, and blood pressure verification.					

**8 MEDICAL HISTORY DETAILS**

If you answered "Yes" to any of questions 3-7 in Section B above, please provide full details here. (Attach an additional signed and dated page if necessary).

Quest. #:	Diagnosis, Disorder and/or Reason:	Diagnosis Date:	Treatment Dates:	Name, Address, Tel. # of Physician, Provider and/or Insurer (if applicable), and Explanation or Comments:
APPLICANT A				
APPLICANT B				

**9 MEDICATIONS**

List all prescription medications taken at any time over the past 12 months.

Name of Medication:	Dosage:	Frequency:	Reason Prescribed:	Physician Name:
APPLICANT A				
APPLICANT B				



## PART 4 COVERAGE SELECTION

[Simplified Underwriting Program – Maximum benefit limits - Daily Benefit Amount \$300; Monthly Benefit Amount \$9000 and Benefit Period up to 5 Years.

		Applicant A	Applicant B
1	<b>Benefit Amount</b> (choose either Daily or Monthly):	<input type="checkbox"/> <b>Daily Benefit Amount</b>	<input type="checkbox"/> <b>Daily Benefit Amount</b>
	\$50 - \$500 in \$10 increments	\$	\$
	<b>OR</b>	<input type="checkbox"/> <b>Monthly Benefit Amount</b>	<input type="checkbox"/> <b>Monthly Benefit Amount</b>
	\$1,500 - \$15,000 in \$100 increments	\$	\$
2	<b>Benefit Period (Years):</b>	<input type="checkbox"/> <b>3 Years</b>	<input type="checkbox"/> <b>3 Years</b>
		<input type="checkbox"/> <b>5 Years</b>	<input type="checkbox"/> <b>5 Years</b>
		<input type="checkbox"/> <b>5 Years Plus*</b>	<input type="checkbox"/> <b>5 Years Plus*</b>
<p>*The 5 Plus option is a 5-year Benefit Period plus \$1,000,000.            This option is not available if you are part of the Simplified Underwriting Program.</p>			
3	<p><b>Inflation Option:</b> Inflation protection coverage provides you with an important benefit. This policy provides inflation protection coverage. You may select the inflation protection coverage that best suits your needs from the choices below. By making your selection below, you are confirming that you have reviewed the outline of coverage and the graphs that compare the benefits and premiums of this policy with these inflation options. <i>(You must choose one of the options below)</i></p>		
	<input type="checkbox"/> CPI Compound Inflation Coverage	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/> 5% Compound Inflation Coverage	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/> 5% Compound Guaranteed Purchase Inflation Coverage	<input type="checkbox"/>	<input type="checkbox"/>
4	<b>Optional Riders:</b>		
	<input type="checkbox"/> SharedCare	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/> Enhanced Elimination Period	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/> Zero-Day Elimination Period for Home Care	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/> Nonforfeiture (if rejected, see 4a below)	<input type="checkbox"/>	<input type="checkbox"/>
4a	<p><b>Rejection of Nonforfeiture</b> (if applicable): I have reviewed the Outline of Coverage and the Nonforfeiture benefit described therein. Specifically, I have reviewed this optional benefit available to me and I reject the Nonforfeiture benefit.</p>		
	<p>▶ You <b>must</b> check this box if you have <b>NOT</b> elected Nonforfeiture.</p>	<input type="checkbox"/>	<input type="checkbox"/>

## PART 5 DISCOUNTS

<i>You may be eligible for discounts.</i>	Applicant A	Applicant B
Are you married? <b>OR</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Are you in a committed relationship with a Partner or an immediate family member of the same generation, with whom you have been living for at least the past 3 years?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Is your Spouse, Partner or immediate family member of the same generation also applying for this insurance, or does he/she currently have an existing John Hancock individual long-term care insurance policy?	<input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, Policy #; Name; or SS # _____ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, Policy #; Name; or SS # _____ _____

## [PART 6] CHOOSE YOUR PAYMENT METHOD

<b>1 WHO WILL BE PAYING THE PREMIUM?</b>			
<b>Applicant A</b>		<b>Applicant B</b> <input type="checkbox"/> Same as Applicant A	
<input type="checkbox"/> Employer Paid <input type="checkbox"/> Insured Paid <input type="checkbox"/> Combination		<input type="checkbox"/> Employer Paid <input type="checkbox"/> Insured Paid <input type="checkbox"/> Combination	
<b>2 CHOOSE ONE OF THE FOLLOWING PAYMENT METHODS FOR EACH APPLICANT</b>		<b>Applicant A</b>	<b>Applicant B</b>
<b>a) List Bill</b>	(Please check box ► )	<input type="checkbox"/>	<input type="checkbox"/>
	List Bill Number:		
<b>b) Monthly Bank Draft *</b>	(Please check box ► )	<input type="checkbox"/>	<input type="checkbox"/>
Please include a voided check.	Select Draft Date (1-28):		
	Bank Account #:		
<input type="checkbox"/> Check here if bank draft information is the same for both Applicants A and B.	Account Type:	<input type="checkbox"/> Checking <input type="checkbox"/> Savings	<input type="checkbox"/> Checking <input type="checkbox"/> Savings
The first draft will occur on the premium due date after the policy has been issued. Subsequent drafts will occur on the selected draft date requested above.	Bank Name:		
	Bank Routing Number:		
	Name(s) of Depositor(s)		
<b>c) Direct Bill *</b>	(Please check box ► )	<input type="checkbox"/>	<input type="checkbox"/>
<b>Select how often you would like to be billed:</b>	Annual	<input type="checkbox"/>	<input type="checkbox"/>
	Semi-Annual	<input type="checkbox"/>	<input type="checkbox"/>
	Quarterly	<input type="checkbox"/>	<input type="checkbox"/>
* An advance check payment is required for Direct Bill/Monthly Bank Draft. I have enclosed my advance payment in the amount of:		\$	\$
Please make your check payable to 'John Hancock Life Insurance Company'.		(A minimum of one month of the quoted premium)	
<b>d) Credit/Debit Card</b>	(Please check box ► )	<input type="checkbox"/>	<input type="checkbox"/>
<b>Select how often you would like to be billed:</b>	Annual	<input type="checkbox"/>	<input type="checkbox"/>
	Semi-Annual	<input type="checkbox"/>	<input type="checkbox"/>
	Quarterly	<input type="checkbox"/>	<input type="checkbox"/>
	Monthly	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Check here if the card information is the same for both Applicants A and B.	Card Type:	<input type="checkbox"/> Visa <input type="checkbox"/> Mastercard	<input type="checkbox"/> Visa <input type="checkbox"/> Mastercard
	Card Number:		
	Expiration Date:		
	Cardholder's Name:		
<b>3 LIMITED PAYMENT OPTION</b>	10-Year Limited Payment Option, <b>OR</b>	<input type="checkbox"/>	<input type="checkbox"/>
(neither is available with the 5% Compound Guaranteed Purchase Inflation Coverage)	Paid-Up at Age 65 Limited Payment Option	<input type="checkbox"/>	<input type="checkbox"/>

**PART 7 DESCRIBE YOUR INSURANCE HISTORY**

		Applicant A		Applicant B	
1 Have you had another long-term care insurance policy or certificate in force during the last 12 months?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
	If yes, insurance company:				
	If now lapsed, date of lapse:				
2 Do you have another long-term care insurance policy or certificate in force (including a health care service, health maintenance, or Medicare supplement contract)?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
	If yes, insurance company:				
	Policy/Cert. #:				
	Annual premium:				
	Daily benefit:	\$		\$	
	Benefit type & amounts:				
3 Do you intend to replace any of your long-term care, medical or health insurance coverage with the policy for which you are applying?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
	If yes, insurance company:				
4 Are you covered by Medicaid (not Medicare)?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No

**PART 8 SPECIAL REQUESTS****PART 9 PROTECTION AGAINST UNINTENDED LAPSE**

*(Check one box below for each applicant.)*

I understand that I have the right to name another person to receive Notice of Lapse/Termination of my insurance policy for non-payment of premium. I understand that notice will not be given until 30 days after a premium is due and unpaid.

Applicant A		Applicant B	
<input type="checkbox"/> I elect NOT to designate any person to receive such notice, or		<input type="checkbox"/> I elect NOT to designate any person to receive such notice, or	
<input type="checkbox"/> I elect to designate the person below to receive such notice.		<input type="checkbox"/> I elect to designate the person below to receive such notice.	
Name of Person (First, M.I., Last)		Name of Person (First, M.I., Last)	
Address:		Address:	
City State Zip		City State Zip	

## PART 10 MAKE DECLARATIONS AND PROVIDE AUTHORIZATIONS

### GENERAL AGREEMENT & ACKNOWLEDGMENT - I understand and agree as follows:

- a. I have received the Outline of Coverage, the Notice of Insurance Information Practices, Suitability forms, the Potential Rate Increase Disclosure Form, the Shopper's Guide to Long-term Care Insurance and a Replacement Notice (if replacing coverage), and the "Guide to Health Insurance for People with Medicare" (if eligible for Medicare).
- b. In order for the underwriting of this application to proceed, this application and all underwriting requirements must be complete.
- c. No agent or medical examiner has the authority from John Hancock to accept any risk, determine insurability, or waive or change any requirements or questions on this application.
- d. John Hancock Life Insurance Company ("John Hancock") may require an attending physician's statement, medical records, an underwriting assessment, a medical examination, motor vehicle report or other questionnaire or test.
- e. My statements and answers on this application are true, complete and correctly recorded. They are representations and not warranties, and will be part of and form the basis of my policy.

**CAUTION: IF YOUR ANSWERS ON THIS APPLICATION ARE INCORRECT OR UNTRUE, THE COMPANY MAY HAVE THE RIGHT TO DENY BENEFITS OR RESCIND YOUR COVERAGE.**

### PREMIUM AGREEMENT AND AUTHORIZATION - I understand and agree that:

- a. Completing this application or making an advance payment is not a guarantee that my application will be approved. If approved, the effective date will be indicated in the policy issued.
- b. If my application is declined, the long-term care insurance coverage applied for will not become effective and any advance payment submitted with the application will be refunded to me, without interest.
- c. If making an advance payment, my check(s) will be held in a non-interest bearing account while John Hancock reviews this application for acceptance.
- d. By making an advance payment by check or by providing a credit card authorization with this application, my health status will be frozen as of the later of: the date I sign this application or the date I complete all physical exams or tests required by John Hancock, if applicable. This means that any change in my health that occurs after the date my health status is frozen will not affect the underwriting of my application. And, if my application is approved, my eligibility for benefits may begin on the date my health status was frozen.  
[The following provision is applicable to payroll deduction, list-billed or employer-paid plans where no advance payment is required: I understand that my health status will not be frozen when no advance payment is made. I agree to notify John Hancock in writing if, before the policy's effective date, I have a change in health, or if any answer I gave in the application is no longer correct. If I fail to do so and a policy is issued to me, I understand that John Hancock may deny benefits or rescind my coverage. I understand that the policy will take effect only if: John Hancock has approved this application and the first premium has been paid. If my application is approved, the effective date of my policy will be stated in the policy issued to me. (I understand that I may request a later effective date and, if such request is approved, my coverage will be delayed until such later effective date.)]
- e. If bank draft is the selected method of payment, the first draft will occur on the premium due date after my policy has been issued. Subsequent drafts will occur on the selected draft day requested in Part 6 of this application.
- f. In order to keep my policy in force, I must pay all the required premiums when due. The premiums deducted or charged will be as shown on the policy or the most recent premium change notice issued to the policyholder by John Hancock.
- g. I authorize John Hancock to deduct from my bank or charge my credit/debit card all required premiums, based upon my selected method of payment as shown in Part VI, indefinitely until I provide written notice of cancellation to John Hancock at the servicing address stated in the policy, after allowing a reasonable time to act upon my notification. I agree to contact John Hancock if there are any changes to my account information. John Hancock reserves the right to terminate this payment plan at any time.

**Fraud Notice. Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement.**

**Applicant(s): I have reviewed this application including all elections and answers contained within.  
By my signature, I affirm all my elections and answers in this application.**

**X**

Signature of Applicant A

Signed At: (City & State)

Date

**X**

Signature of Applicant B

Signed At: (City & State)

Date

## [PART 11 PRODUCER/AGENT'S STATEMENT

		Applicant A	Applicant B	
► Please indicate the Underwriting Risk classification quoted:		<input type="checkbox"/> Preferred <input type="checkbox"/> Select	<input type="checkbox"/> Preferred <input type="checkbox"/> Select	
Note: Underwriting will determine the appropriate risk class, regardless of that quoted to the applicant. We will communicate any change to you.				
Replacement:				
To the best of my knowledge, replacement of other insurance (check box) involved in this transaction.		<input type="checkbox"/> is / <input type="checkbox"/> is not	<input type="checkbox"/> is / <input type="checkbox"/> is not	
Listed below are all other health insurance policies I have (i) sold to the Applicant which are still in force; and (ii) sold to the Applicant in the last five years which are no longer in force.				
Applicant A/B	Company	Type of Policy	Effective Date	In Force?
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
Signature of Licensed Agent:				
Agent Name (Please print):		Date:		
Please attach the illustration presented to the Applicant(s).]				

## PART 12 CREDIT FOR APPLICATION

Please complete as much as possible to facilitate correct credit.				
Agency/Bank/Firm Name:				
Secondary Firm Name (if applicable):				
Producer/Agent Name (Please print):				
Producer SS#:		To be completed by JHFN producers only:		
Tel. #:		Agency Code (if known):		
Fax Number:		Payroll Number:		
Email:		Contract Code:		
If more than one producer was involved in this sale, provide details here:				
Producer Name:		Percentage:		
Producer SS#:				
Agency/Firm:				
Producer Name:		Percentage:		
Producer SS#:				
Agency/Firm:				

# Outline of Coverage

## Long-Term Care Insurance Policy Series LTC-06 AR

### John Hancock Life Insurance Company

[LTC Administrative Office]

333 West Everett Street, P.O. Box 2986, Milwaukee, WI 53203]



**CAUTION:** The issuance of this long-term care insurance Policy is based upon Your responses to the questions on Your application. A copy of Your application is enclosed. If Your answers are incorrect or untrue, the company has the right to deny benefits or rescind Your Policy. The best time to clear up any questions is now, before a claim arises! If, for any reason, any of Your answers are incorrect, contact the company at this address: John Hancock Life Insurance Company, [LTC Administrative Office, 333 West Everett Street, P.O. Box 2986, Milwaukee, WI 53203 or call Us at 1-800-377-7311.]

**NOTICE TO BUYER:** This Policy may not cover all of the costs associated with long-term care incurred by You during the period of coverage. You are advised to review carefully all Policy limitations.

1. This Policy is an individual policy of insurance.
2. **PURPOSE OF OUTLINE OF COVERAGE.** This Outline of Coverage provides a very brief description of the important features of this Policy. You should compare this Outline of Coverage to outlines of coverage for other policies available to You. This is not an insurance contract, but only a summary of coverage. Only the individual Policy contains governing contractual provisions. This means that the Policy sets forth in detail the rights and obligations of both You and the insurance company. Therefore, if You purchase this coverage, or any other coverage, it is important that You **READ YOUR POLICY CAREFULLY!**
3. **FEDERAL TAX CONSEQUENCES.** This Policy is intended to be a qualified long-term care contract under Section 7702B(b) of the Internal Revenue Code of 1986, as amended.

Long-term care insurance was granted favorable federal income tax treatment in the Health Insurance Portability and Accountability Act of 1996. Policies meeting certain criteria outlined in this Act are eligible for this treatment. To the best of Our knowledge, We have designed this Policy to meet the requirements of this law. If, in the future, it is determined that this Policy does not meet these requirements, We will make every reasonable effort to amend the Policy if We are required to do so in order to gain such favorable federal income tax treatment. We will offer you an opportunity to receive these amendments.

4. **TERMS UNDER WHICH THE POLICY MAY BE CONTINUED IN FORCE OR DISCONTINUED**
  - (a) **RENEWABILITY: THIS POLICY IS GUARANTEED RENEWABLE.** This means You have the right, subject to the terms of Your Policy to continue this Policy as long as You pay Your premiums on time. John Hancock cannot change any of the terms of Your Policy on its own, except that, in the future, IT MAY INCREASE THE PREMIUM YOU PAY.
  - (b) **WAIVER OF PREMIUM.** We will waive the payment of premiums under this Policy if You are receiving services for which benefits are payable under the Long-Term Care Benefit. The waiver period will start the day after You have satisfied 100 Dates of Service and will end on the date when benefits are no longer payable. The premium will not be waived, however, if benefits are only being received under the Additional Stay at Home Benefit.
5. **TERMS UNDER WHICH THE COMPANY MAY CHANGE PREMIUMS.** We reserve the right to increase Your premium as of any premium due date; however, any changes in premium rates must apply to all similar policies issued in Your state on this Policy form. This means We cannot single You out for an increase because of any change in Your age or health. However, Your rates may go up based on the experience of all policyholders with a policy similar to Yours.
6. **TERMS UNDER WHICH THE POLICY MAY BE RETURNED AND PREMIUMS REFUNDED**
  - (a) **THIRTY DAY FREE LOOK.** If You are not completely satisfied with this Policy for any reason, You may return it within 30 days from the date it was delivered to You. We will then refund any premium paid, and the Policy will be treated as if it had never been issued.
  - (b) **REFUND OF UNEARNED PREMIUMS.** Upon receipt of notice that You have died, We will refund the premium paid for any period beyond the date of death.

## 7. THIS IS NOT A MEDICARE SUPPLEMENT POLICY

If You are eligible for Medicare, review the Guide to Health Insurance for People with Medicare available from John Hancock. Neither John Hancock Life Insurance Company nor its agents represent Medicare, the federal government or any state government.

## 8. LONG-TERM CARE COVERAGE

Policies of this category are designed to provide coverage for one or more necessary or medically necessary diagnostic, preventative, therapeutic, rehabilitative, maintenance, or personal care services, provided in a setting other than an acute care unit of a hospital, such as in a Nursing Home, in the community, or in the home.

This Policy provides coverage for actual charges incurred for care up to the applicable Benefit Amount for covered long-term care expenses, subject to Policy limitations and requirements.

## 9. BENEFITS PROVIDED BY THIS POLICY

Benefit Limits Selected:	Applicant A	Applicant B
<ul style="list-style-type: none"> <li>Long-Term Care Benefit Amount <ul style="list-style-type: none"> <li>Monthly Benefit \$1,500 to \$15,000 in \$100 increments</li> <li>Daily Benefit \$50 to \$500 in \$10 increments</li> </ul> </li> </ul>	\$ _____	\$ _____
<ul style="list-style-type: none"> <li>Benefit Period 3-year, 5-year or 5-year Plus* * The 5 Plus option is a 5-year Benefit Period plus \$1,000,000</li> </ul>	_____	_____
<ul style="list-style-type: none"> <li>Elimination Period</li> </ul>	100 Dates of Service	100 Dates of Service
<ul style="list-style-type: none"> <li>Inflation Protection</li> </ul>		
<ul style="list-style-type: none"> <li>CPI Compound Inflation Coverage</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> <li>5% Compound Inflation Coverage</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> <li>5% Compound Guaranteed Purchase Inflation Coverage</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> <li>Optional Benefits Selected</li> </ul>		
<ul style="list-style-type: none"> <li>SharedCare</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> <li>Enhanced Elimination Period</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> <li>Zero-Day Elimination Period for Home Health Care &amp; Adult Day Care</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> <li>Nonforfeiture</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>

**Important Note:** You may choose either a monthly or daily Long-Term Care Benefit Amount. This choice is important as other Policy benefits are dependent upon this choice. We will provide You with information on how a choice of a monthly or daily Long-Term Care Benefit Amount will impact Policy benefits.

(a) **Long-Term Care Benefit.** Subject to Policy requirements and limitations, this Policy provides coverage for actual charges up to the Long-Term Care Benefit Amount incurred by:

- Your confinement in a Nursing Home or Assisted Living Facility for Your room, board and care services (such care services being Nursing Care, Custodial Care and Hospice Care);
- Home Health Care (including homemaker services), Hospice Care, Respite Care; or
- attendance at an Adult Day Care Center providing Adult Day Care.

Please note the following:

- The Elimination Period shall not apply to Hospice Care. During Your Elimination Period, actual charges incurred for Hospice Care up to the Long-Term Care Benefit Amount are payable under the terms of this Policy.

- The Elimination Period shall not apply to Respite Care. During Your Elimination Period, actual charges incurred for Respite Care are payable up to the Respite Care Benefit Amount per day for up to 21-days in any Policy Year subject to the terms of this Policy. The Respite Care Benefit Amount is equal to 1/30<sup>th</sup> of the Long-Term Care Benefit Amount if the monthly option is chosen, or the Long-Term Care Benefit Amount if the daily option is chosen. Please note that after Your Elimination Period has been satisfied, We will pay the actual charges incurred for Respite Care up to the Long-Term Care Benefit Amount.
- If Your stay in a Nursing Home or Assisted Living Facility is interrupted for any reason and a benefit is payable under this Policy, We will continue to pay the actual charges for up to 60-days in any calendar year in order to reserve Your bed during Your absence.

We will not pay benefits for charges during the Elimination Period, except for Hospice Care, Respite Care and the Additional Stay at Home Benefit. Elimination Period (waiting period) means the number of Dates of Service that would otherwise be covered by this Policy, for which We will not pay benefits. Only one complete Elimination Period needs to be satisfied while Your Policy is in force. The Elimination Period starts on the first Date of Service. No Date of Service may be counted as more than one day towards the satisfaction of Your Elimination Period. The Dates of Service used to satisfy Your Elimination Period do not need to be consecutive and may be accumulated under separate claims. Days that You only receive Hospice Care, Respite Care or the Additional Stay at Home Benefit will not count toward the satisfaction of Your Elimination Period.

- (b) **Care Coordination:** Care Coordination provides You with an important and valuable resource. The Care Coordination Benefit provides You and Your family members with access to the services of a Care Coordinator who is also a Licensed Health Care Practitioner. The Care Coordinator will assess Your needs for long-term care, develop a written Plan of Care designed to meet those needs, and help You and Your family to navigate through the long-term care delivery system; and may assist in the coordination and the monitoring of long-term care services as appropriate. In addition, using the Care Coordination Benefit will help You minimize the paperwork by streamlining the claim process.

The entire cost of the services provided by the Care Coordinator is paid by Us and will not count against Your Policy Limit. In addition, the Elimination Period does not have to be met in order for You to receive Care Coordination services. ***Please note that use of the Care Coordination is entirely voluntary.***

When You choose to access the Care Coordination Benefit, the Care Coordinator may provide You with the following services:

- *Assessment and Certification.* The Care Coordinator will conduct an assessment to determine Your status and needs. The assessment encompasses a wide range of factors that make Your situation unique, such as Your functional, cognitive, behavioral, and emotional well-being, as well as family support and the safety of Your environment. This assessment of Your needs will form the basis of the Care Coordinator's Certification that You are a Chronically Ill Individual and Your Plan of Care.
- *Development of Your Plan of Care.* The Care Coordinator will work with You, Your Physician, Your family or Your representative, to develop a Plan of Care. This is a collaborative process. The Plan of Care will describe the type and frequency of services that will meet Your needs as identified in the assessment.
- *Coordinating Service Delivery.* The Care Coordinator may assist You in securing the services recommended in Your Plan of Care as necessary. The Care Coordinator will provide You with information on provider resources local to You, community programs, and health information resources.
- *Monitoring.* After You begin to receive services through Your Plan of Care, We will periodically check with You, Your family and Your providers to: re-assess Your current condition; monitor and assess the care You are receiving; determine whether Your Plan of Care continues to be appropriate; and recommend any necessary changes. This re-assessment will occur at least once a year (or more frequently as We determine appropriate) in order to provide You with the required annual Certification and to update Your Plan of Care as needed.

If You choose not to access the Care Coordination Benefit or are receiving care or services outside the 50 United States and the District of Columbia, You must arrange for Your Physician or another Licensed Health Care Practitioner to certify that You are a Chronically Ill Individual and prepare a Plan of Care for You at Your own expense. You must submit all Certifications and Plans of Care to Us. Please see the Claims section of the Policy for more details.



(c) **Additional Benefits.**

- **Additional Stay at Home Benefit.** The Additional Stay at Home Benefit can be used to pay for a variety of Your long-term care expenses while You are living in Your Home that are not otherwise covered under the Policy. Additional Stay at Home Services include:
  1. Home Modifications;
  2. Emergency Medical Response Systems;
  3. Durable Medical Equipment;
  4. Caregiver Training; and
  5. Home Safety Check.

The Additional Stay at Home Lifetime Benefit Amount is equal to 1 times the Long-Term Care Benefit Amount if the monthly option is chosen or 30-times the Long-Term Care Benefit Amount if the daily option is chosen. Benefits paid under the Additional Stay at Home Benefit will reduce the Policy Limit. You do not have to satisfy the Elimination Period to receive benefits under the Additional Stay at Home Benefit. The days for which You receive only the Additional Stay at Home Benefit do not count toward the Elimination Period. You may receive benefits under the Long-Term Care Benefit while receiving benefits under the Additional Stay at Home Benefit.

- **Alternate Services Benefit.** The Alternate Services Benefit allows You to use Your Policy's benefits to cover long-term care services not expressly covered by the Policy. Such services must be less expensive than the amount We would otherwise pay for such long-term care services. The Alternate Plan of Care as well as the benefit levels to be payable, must be agreed upon by You and Us.

(d) **Eligibility for Payment of Benefits.** You are eligible for benefits under this Policy if You are a Chronically Ill Individual. A Chronically Ill Individual means that You:

- are unable to perform without Substantial Assistance from another individual at least two Activities of Daily Living due to the loss of functional capacity for a period expected to last 90 days; or
- require Substantial Supervision to protect Yourself from threats to health and safety due to the presence of a Cognitive Impairment.

Activities of Daily Living mean the following activities: bathing, continence, dressing, eating, toileting, and transferring.

Cognitive Impairment means a deficiency in a person's short-term or long-term memory; orientation as to person, place, and time; deductive or abstract reasoning; or judgment as it relates to safety awareness.

(e) **Conditions.** To receive benefits under this Policy:

- Your Elimination Period must have been satisfied unless otherwise provided in this Policy;
- You must receive covered care or services while this Policy is in effect;
- You must receive care or services that are consistent with Your care needs and are covered under this Policy, and specified in the Plan of Care; and
- We must receive a current Plan of Care and written Proof of Loss, both of which are acceptable to Us.

Because this Policy is intended to be tax-qualified under federal law, You must ALSO provide Us with a written Certification from a Licensed Health Care Practitioner that You are a Chronically Ill Individual. The Certification must be renewed and submitted to Us every 12 months

(f) **Optional Benefits.** You may elect any of the optional benefits listed. You must pay an additional premium for any of the optional benefits elected.

- **[SharedCare.** The SharedCare Rider allows Your Partner to access benefits under Your Policy if Your Partner first exhausts the available benefits payable under his or her policy. You and Your Partner may both receive benefits under Your Policy at the same time. In no event will We pay benefits that exceed the maximum Policy Limits of both policies combined. Your Partner must also have added an identical SharedCare Benefit Rider to his/her policy naming You as the Covered Person for that policy.

- **Enhanced Elimination Period.** If You receive Home Health Care for one or more days in a Calendar Week, We will apply seven days toward the satisfaction of Your Elimination Period, except if Respite Care is being received during the Calendar Week. If Respite Care is received during a Calendar Week, only the actual Dates of Service other than Respite Care will be applied toward satisfaction of Your Elimination Period. Please note that there will be no credit of days which occur before Your first Date of Service. (Calendar Week means the seven consecutive day period that begins on Sunday at 12:01 a.m.)
- **Zero-Day Elimination Period for Home Health Care and Adult Day Care.** We will waive the requirement that you satisfy the Elimination Period if You are receiving Home Health Care or Adult Day Care. The Elimination Period must still be satisfied before benefits are payable under Long Term Care Benefit for confinement in a Nursing Home or an Assisted Living Facility. However, days which the Home Health Care Elimination Period is waived will count toward meeting the facility Elimination Period.
- **Nonforfeiture Benefit.** If Your Policy lapses because You have not paid the premium within the Grace Period, after being in force at least three years (or one-year if You elect a limited pay option), it will remain in force with a reduced policy limit equal to the sum of the premiums You have paid. In the event that You do not elect the Nonforfeiture Benefit, Your Policy will contain the Contingent Nonforfeiture Benefit provision. The Contingent Nonforfeiture Benefit provides that in the event We increase rates by more than a specified amount shown in the Contingent Nonforfeiture provision, We will provide You with the opportunity to: pay the increased premium, decrease Your benefits to a level supported by Your current premium, or elect the Contingent Nonforfeiture Benefit. Under the Contingent Nonforfeiture Benefit, Your Policy will remain in force with a reduced policy limit equal to the sum of the premiums You have paid. This means that a reduced benefit will be payable instead of the full Policy Limit.]

## 10. LIMITATIONS AND EXCLUSIONS

In addition to the Conditions to qualify for benefits set forth above, the following limitations and exclusions apply to the Policy.

- (a) **Exclusions.** This Policy does not cover care, treatment or charges:
- for intentionally self-inflicted injury.
  - required as a result of alcoholism or drug addiction (unless drug addiction was a result of the administration of drugs as part of treatment by a Physician).
  - due to war (declared or undeclared) or any act of war, or service in any of the armed forces or auxiliary units.
  - due to participation in a felony, riot or insurrection.
  - normally not made in the absence of insurance.
  - provided by a member of Your Immediate Family, unless:
    - the family member is one of the following professionals -- a duly licensed registered nurse, licensed vocational nurse, licensed practical nurse, physical therapist, occupational therapist, speech therapist, respiratory therapist, licensed social worker, or registered dietitian; and
    - the family member is a regular employee of a Nursing Home, Assisted Living Facility, Adult Day Care Center or organization which is providing the services;
    - the organization receives the payment for the services; and
    - the family member receives no compensation other than the normal compensation for employees in his or her job category.
  - provided outside the fifty United States and the District of Columbia except as described in the International Coverage section of this Policy.
- (b) **Non-Duplication of Benefits.** This Policy will only pay covered charges in excess of charges covered under any of the following:
- Medicare (including amounts not reimbursable by Medicare such as a Medicare deductible or coinsurance amounts).
  - any other governmental program (except Medicaid).
  - any state or federal workers' compensation, employer's liability or occupational disease law, or any motor vehicle no-fault law.

- (c) **Charges not Covered.** We will not pay for any of the following: Physician's charges; hospital and laboratory charges; prescription or non-prescription medication; medical supplies; durable medical equipment (except as described in the Additional Stay at Home Benefit); transportation; items and services furnished at Your request for beautification, comfort, convenience or entertainment; room and board charges for independent living quarters in a Continuing Care Retirement Community or similar entity; any type of residential upkeep, construction, renovation, or home maintenance (such as painting or plumbing); lawn/yard care; snow removal; or vehicle or equipment upkeep; and charges for care or services which are not included in and/or are inconsistent with Your Plan of Care.
- (d) **Coordination with Other John Hancock Individual Long-Term Care Insurance Policies.** We may reduce benefits payable under this Policy for Long -Term Care Services if We also pay benefits for such services under any other individual long-term care policy issued by Us. This includes policies providing Nursing Home, Assisted Living Facility and/or Home Health Care coverage whether payable on an expense reimbursement, indemnity or any other basis. Benefits will be reduced under this Policy, only when payment under this Policy and all other John Hancock individual long-term care policies combined would exceed the actual amount You incur for Long-Term Care Services. In no event will We pay under this Policy more than the difference between Your actual expenses and the amount payable by Your other policies with Us.

**THIS POLICY MAY NOT COVER ALL THE EXPENSES ASSOCIATED WITH YOUR LONG-TERM CARE NEEDS.**

**11. RELATIONSHIP OF COST OF CARE AND BENEFITS**

Because the costs of long-term care services will likely increase over time, this Policy includes inflation protection. You may select the inflation protection that best suits Your needs. You should consider whether and how the benefits of this Policy may be adjusted. You may elect CPI Inflation Coverage[, 5% Compound Inflation] or 5% Compound Guaranteed Purchase Inflation Coverage. These options are described at the end of this Outline of Coverage.

**12. ALZHEIMER'S DISEASE AND OTHER ORGANIC BRAIN DISORDERS**

We cover brain disorders with demonstrable organic cause (including Alzheimer's Disease and similar forms of senility and irreversible dementia) that result in a Cognitive Impairment which are diagnosed by a Physician after the Effective Date of Coverage.

**13. PREMIUMS**

The total premium for Your Policy as well as a breakdown of the premium by base policy/optional benefits are found below.

<b>Annual Premium:</b>	<b>Applicant A</b>	<b>Applicant B</b>
[Base Policy (includes inflation coverage)]	\$ _____	\$ _____
• <b>Optional Benefits Selected:</b>		
• SharedCare	\$ _____	\$ _____
• Enhanced Elimination Period	\$ _____	\$ _____
• Zero-Day Elimination Period for Home Health Care & Adult Day Care	\$ _____	\$ _____
• Nonforfeiture	\$ _____	\$ _____
<b>Total Annual Premium</b>	\$ _____	\$ _____
	Your premium will be \$ _____ on a _____ basis.**	Your premium will be \$ _____ on a _____ basis.**]

\*\* You may elect to pay Your premium on an annual, semi-annual, quarterly or monthly basis. Please note that the more often you pay, the higher your premium amount will be per year. Additional premium charges are included for semi-annual, quarterly, and monthly premiums. These charges are called "modal fees". These fees are based upon the following modal factors and are used to determine the premium amount for all payment options. The modal factors are 1.00 for annual, .52 for semi-annual, .2625 for quarterly and .0875 for monthly. To calculate Your approximate total annual premium payment based on Your current policy selection:

- Multiply the "Total Annual Premium" as shown in the box above by the factor associated with Your selected mode of payment, and then
- Multiply that result by the number of payments required in a year based upon Your selected payment mode.

#### 14. ADDITIONAL FEATURES

- (a) Issuance of Your coverage may depend upon certain medical information about You. This is generally known as medical underwriting.
- (b) This Policy provides added protection against lapse. You may name another person on the application to receive a termination notice 30 days after the premium due date. If Your Policy terminates because You did not pay a premium while You would meet the eligibility requirements for the payment of benefits, it may be reinstated within 5 months of the date of termination if:
  - You give Us proof of the Cognitive Impairment or Your inability to perform 2 of the Activities of Daily Living without Substantial Assistance; and
  - You pay all the unpaid overdue premiums.
- (c) This Policy includes an International Coverage Benefit. The International Coverage Benefit provides that we will pay actual charges incurred for covered Long-Term Care Services up to the International Coverage Benefit for care received outside the United States. The International Coverage Benefit will not be paid in excess of an amount equal to: 365-times the Long-Term Care Benefit Amount if You elected the daily Benefit Amount option; or 12-times the Long -Term Care Benefit if You elected the monthly Benefit Amount option.
- (d) You may request an increase or decrease to Your coverage by contacting Us in writing. We will provide you with information and instructions regarding available options.

#### 15. CONTACT THE STATE SENIOR HEALTH INSURANCE ASSISTANCE PROGRAM IF YOU HAVE GENERAL QUESTIONS REGARDING LONG-TERM CARE INSURANCE. CONTACT THE INSURANCE COMPANY IF YOU HAVE SPECIFIC QUESTIONS REGARDING YOUR LONG-TERM CARE INSURANCE POLICY OR CERTIFICATE.

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### INFLATION PROTECTION AVAILABLE FOR YOUR LONG-TERM CARE INSURANCE POLICY

#### CPI Compound Inflation and Guaranteed Increase Option

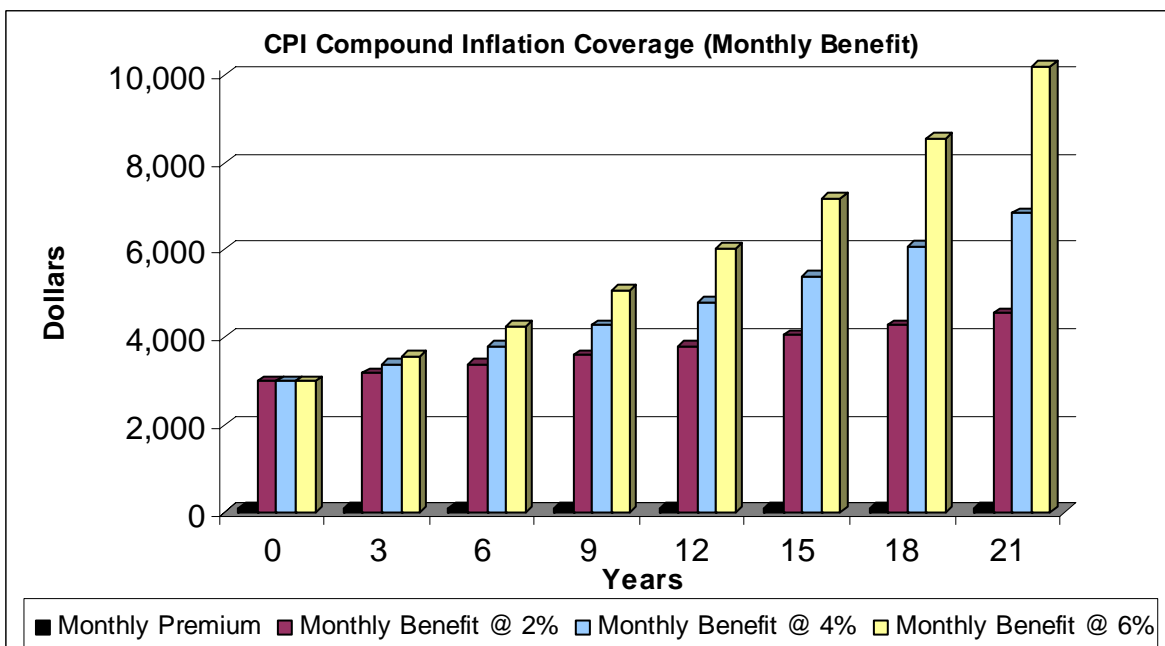
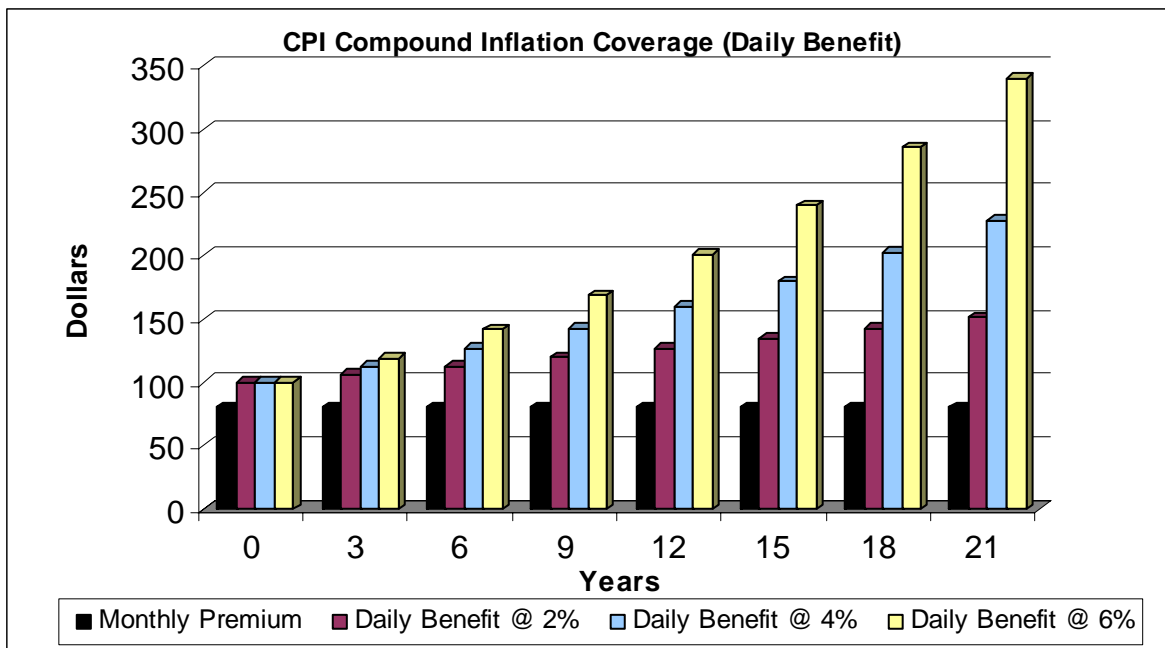
**CPI Compound Inflation Coverage:** Under this option, Your Long-Term Care Benefit Amount will be increased on each Policy anniversary by the percentage change in the non-seasonally adjusted Consumer Price Index (CPI) three months prior to Your Policy anniversary as compared to the same month's CPI one year prior and rounded to the nearest dollar. In the event the CPI decreases, We will not reduce the Long-Term Care Benefit Amount by such CPI decrease on the Policy anniversary. However, We will offset any such CPI decreases when calculating future CPI increases to the Long-Term Care Benefit Amount. The premium for the CPI Compound Inflation Coverage is included in the Policy premium. Your premium will not change for any annual automatic CPI increase, except as described in the Policy.

**Guaranteed Increase Option:** *(Important Notice – The Guaranteed Increase Option is not applicable to You if You are paying Your premium via the Ten-Year Premium Payment Option or the Paid-Up at Age 65 Payment Option.)*

Effective as of the third anniversary of the Effective Date of Coverage and every third anniversary thereafter (the "Option Dates"), We will offer You the option to increase Your Long-Term Care Benefit Amount by purchasing an additional amount of coverage equal to 10% of the Long Term Care Benefit Amount that was in effect immediately prior to that Option Date. This increase is in addition to the annual automatic CPI increase described above. No additional underwriting will be required. If You elect an increase under the Guaranteed Increase Option, the amount of the annual automatic CPI increase on that Option Date will be based on Your Long Term Care Benefit Amount prior to this additional purchase.

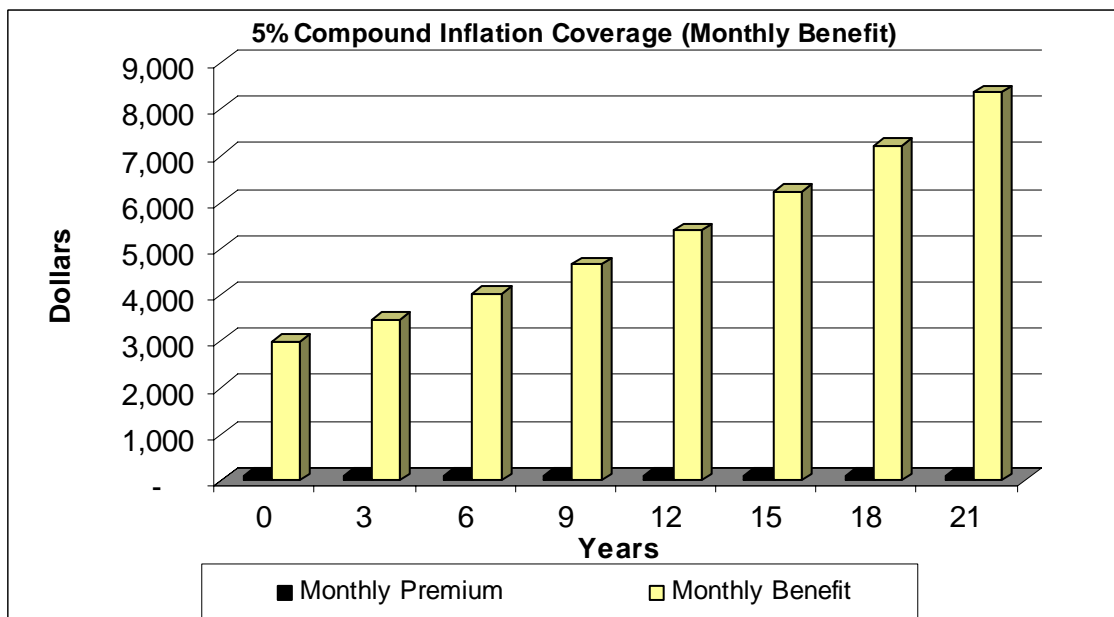
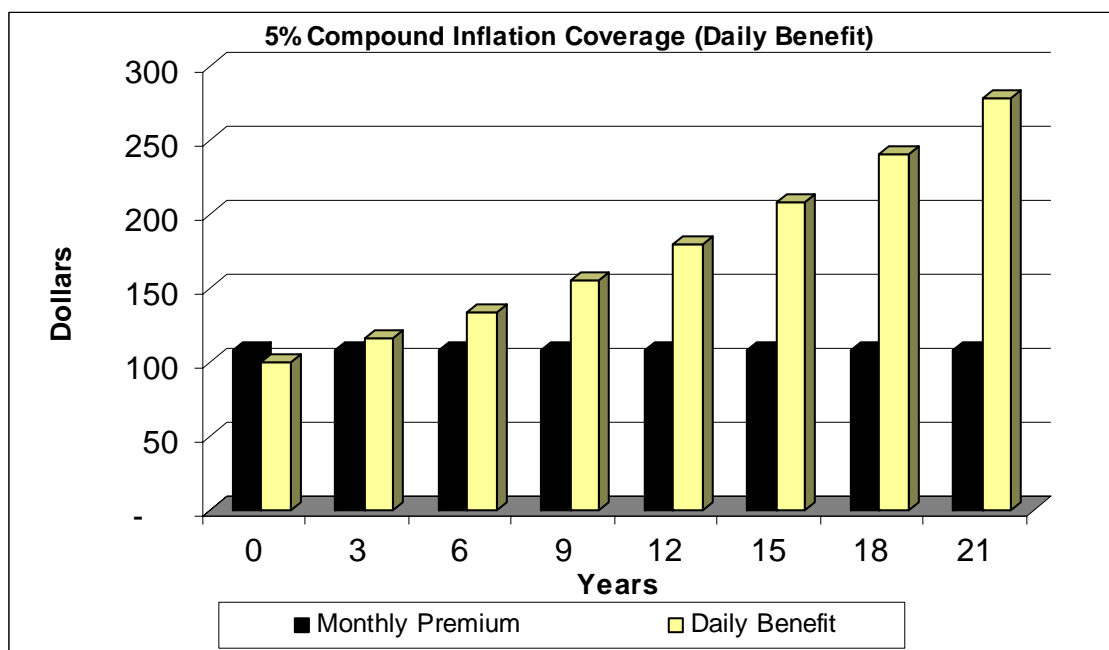
We must receive Your written election within 31-days after the applicable Option Date or Your right to elect that increase will expire. The premium for any increase under this Guaranteed Increase Option (including any corresponding premium for any optional benefit riders/endorsements that You have elected and are part of Your Policy) will be based on Your age on the Option Date and the premium rates then in effect. The increase on any Option Date will not be available to You (and, if requested, will not take effect) if: any benefits have been payable under Your Policy during the two year period prior to the Option Date; or the Option Date occurs on or after Your 91st birthday.

The graphs below show the change in the daily or monthly Benefit Amount and the monthly premium under three possible scenarios – increases in coverage assuming a constant 2%, 4% or 6% change in the CPI. The graphs illustrate a policy which has been issued to a person who is age 50 and has chosen a monthly Long Term Care Benefit Amount of \$3,000 or daily Long Term Care Benefit Amount of \$100, and a 3-year Benefit Period.



**[5% Compound Inflation Coverage.** Your Long-Term Care Benefit Amount will increase by an amount equal to 5% of the Long-Term Care Benefit Amount in effect during the prior Policy year. The annual increase is automatic and will occur on each Policy anniversary. The premium for 5% Compound Inflation Coverage is included in the Policy premium. Your premium will not change, except as described in the Policy.

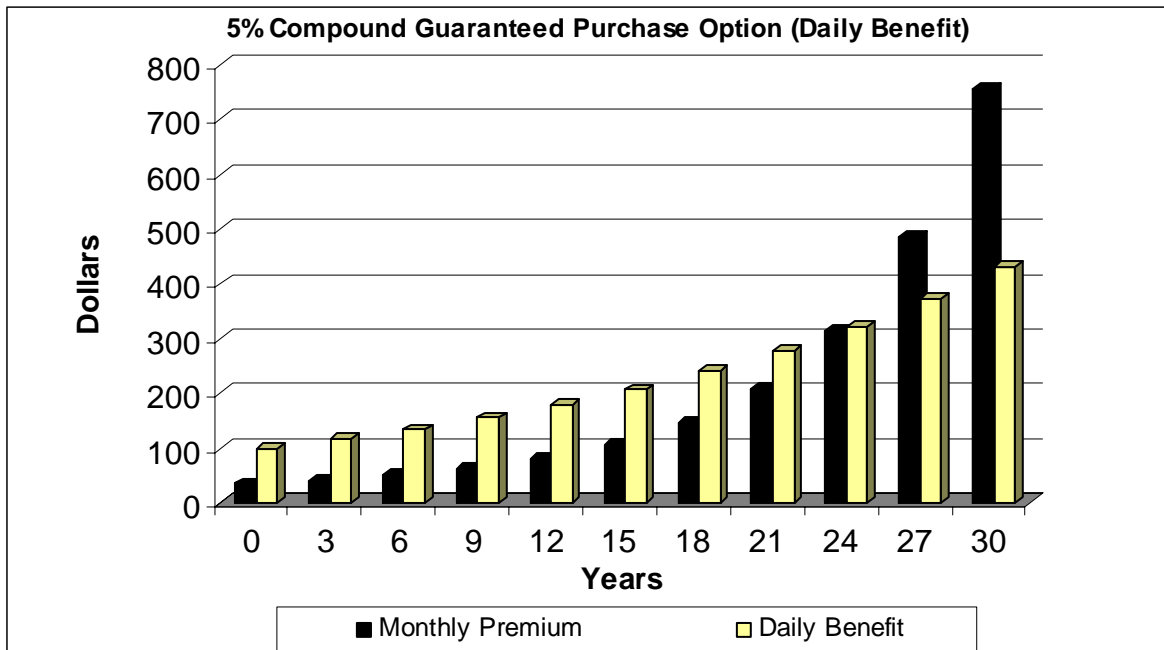
The graphs below show the change in the daily or monthly Benefit Amount and the monthly premium under 5% Compound Inflation Coverage. The graphs illustrate a policy which has been issued to a person who is age 60 and has chosen a monthly Long-Term Care Benefit Amount of \$3,000 or daily Long-Term Care Benefit Amount of \$100, and a 4-year Benefit Period.

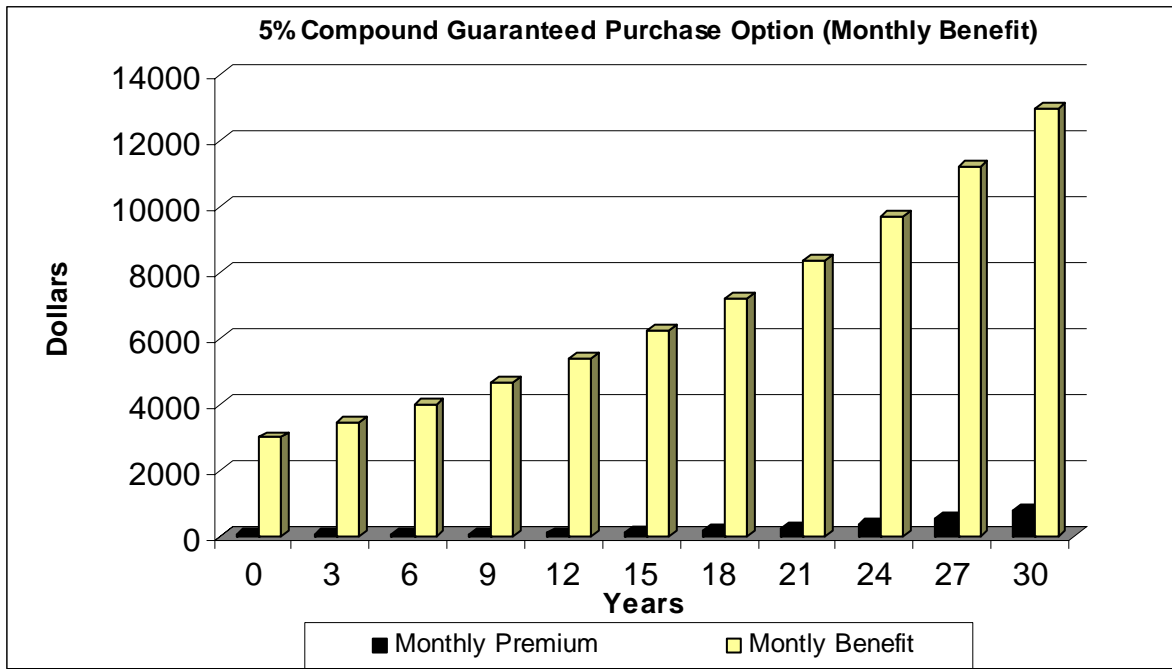


**5% Compound Guaranteed Purchase Inflation Coverage.** Effective as of the third anniversary of the Effective Date of Coverage and every third anniversary thereafter (the "Option Dates"), You may elect to increase Your current Long -Term Care Benefit Amount by 15.8% (5% compounded annually over 3 years) and rounded to the nearest dollar. No additional underwriting will be required. We must receive Your written election within 31-days after the applicable Option Date or Your right to elect that increase will expire.

If You do not elect an increase when offered, that increase will not be available on any future Option Date. You will, however, still have the opportunity to accept future offers unless You decline the offer two times. After You decline the offer of an optional increase on any two Option Dates, no future offers will be available to You. The premium for each increase will be based on Your age on the Option Date and the premium rates then in effect.

The graphs below show the change in the daily or monthly Benefit Amount and the monthly premium if You elect all increases available to You. The graphs illustrate a policy which has been issued to a person who is age 50 and has chosen a monthly Long-Term Care Benefit Amount of \$3,000 or daily Long-Term Care Benefit Amount of \$100, and a 3-year Benefit Period. Assume the person has elected every increase offer.





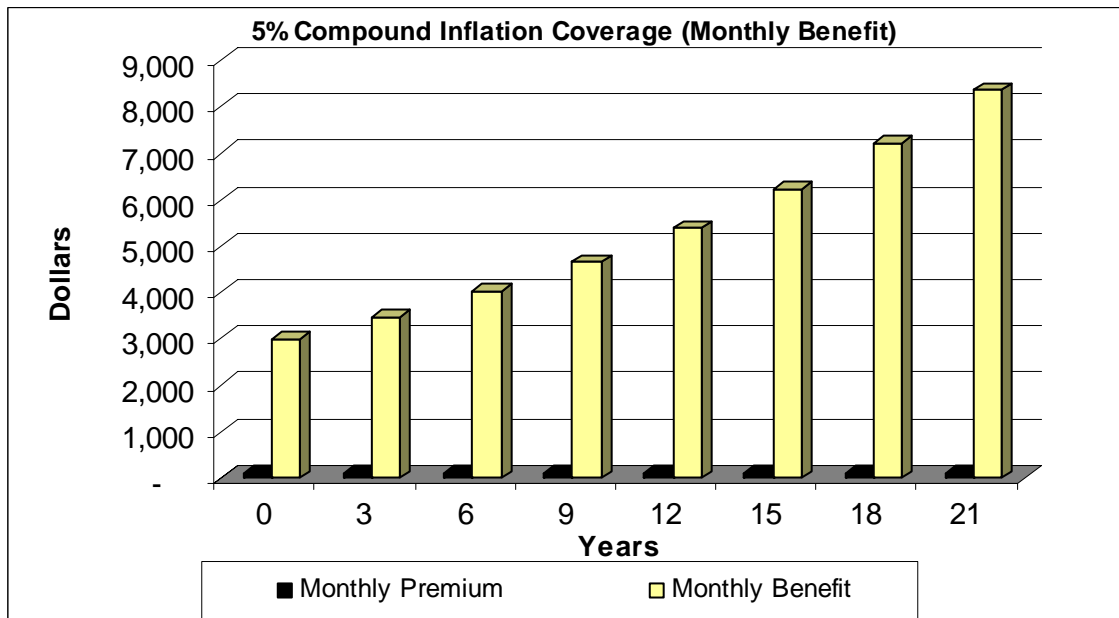
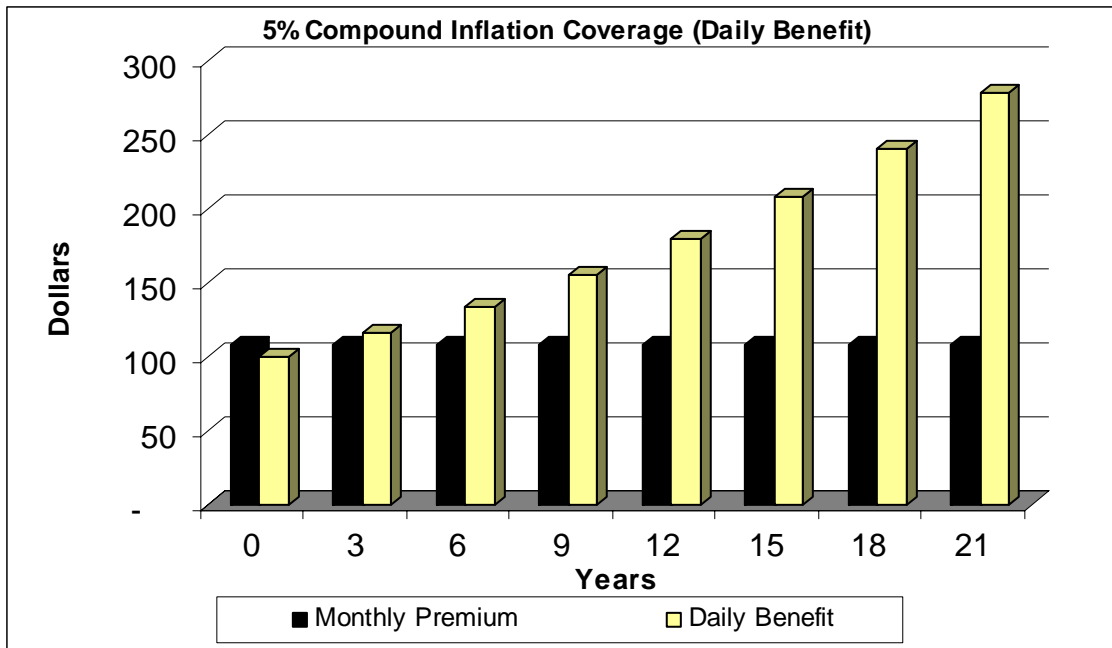
**[IMPORTANT NOTICE REGARDING THE AVAILABILITY OF A POLICY WHICH INCLUDES 5% COMPOUND INFLATION PROTECTION]**

John Hancock also offers a separate policy with the 5% compound inflation option. Please ask Your producer or contact Us for more information if You are interested in learning more about this policy.

Under the 5% Compound Inflation Coverage option, the Long-Term Care Benefit Amount will increase by an amount equal to 5% of the Long-Term Care Benefit Amount in effect during the prior policy year. The annual increase is automatic and will occur on each policy anniversary. The premium for Compound Inflation Coverage is included in the policy premium. The premium will not change, except as described in the policy.

The graphs below show the change in the daily or monthly Benefit Amount and the monthly premium under Compound Inflation Coverage. The graphs illustrate a policy which has been issued to a person who is age 50 and has chosen a monthly Long-Term Care Benefit Amount of \$3,000 or daily Long-Term Care Benefit Amount of \$100, and a 3-year Benefit Period.





<i>SERFF Tracking Number:</i>	<i>MULF-126047669</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>John Hancock Life Insurance Company</i>	<i>State Tracking Number:</i>	<i>41708</i>
<i>Company Tracking Number:</i>			
<i>TOI:</i>	<i>LTC03I Individual Long Term Care</i>	<i>Sub-TOI:</i>	<i>LTC03I.001 Qualified</i>
<i>Product Name:</i>	<i>Leading Edge - 5% Compound/EEP</i>		
<i>Project Name/Number:</i>	<i>/</i>		

## **Rate Information**

Rate data does NOT apply to filing.

SERFF Tracking Number: MULF-126047669 State: Arkansas  
Filing Company: John Hancock Life Insurance Company State Tracking Number: 41708  
Company Tracking Number:  
TOI: LTC03I Individual Long Term Care Sub-TOI: LTC03I.001 Qualified  
Product Name: Leading Edge - 5% Compound/EEP  
Project Name/Number: /

## Supporting Document Schedules

### Review Status:

**Satisfied -Name:** Flesch Certification 02/24/2009  
**Comments:**  
**Attachment:**  
GenReadCert.pdf

### Review Status:

**Satisfied -Name:** Application 02/24/2009  
**Comments:**  
Please see Form Schedule Tab for filed applications:  

- Application {LTCAPP09-2 AR}
- Corporate Solutions Application {CORPAPP09 -2 AR}

### Review Status:

**Satisfied -Name:** Outline of Coverage 02/24/2009  
**Comments:**  
Please see Form Schedule Tab for filed Outline of Coverage:  

- Outline of Coverage {OCLTC-07-2 AR 2/09}

### Review Status:

**Satisfied -Name:** Cover Letter 02/24/2009  
**Comments:**  
**Attachment:**  
Cover\_letter\_AR.pdf

### Review Status:

**Satisfied -Name:** NAIC Transmittal Form 02/24/2009  
**Comments:**  
**Attachment:**  
industry\_rates\_lh\_trans.pdf

## CERTIFICATION OF READABILITY

State of

Form Number

Flesch Readability Score

I certify that to the best of my knowledge and belief, the above-referenced form(s) meet or exceed the readability, legibility, and format requirements of any applicable laws and regulations in the state of

\_\_\_\_\_.

\_\_\_\_\_  
Company

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date





## John Hancock Life Insurance Company

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John Hancock Place  
Post Office Box 111 B-6-6  
Boston, Massachusetts 02117  
1-888-877-6065  
Direct: (617) 572-1997  
Fax: (617) 572-0399  
Email: rfamiglietti@jhancock.com



**Richard Famiglietti**  
**Contract Consultant**  
**LTC Contracts and Legislative Services**

February 24, 2009

Julie Benafield Bowman  
Commissioner  
Arkansas Insurance Department  
1200 West 3rd Street  
Little Rock, Arkansas 72201-1904

Re: **John Hancock Life Insurance Company**  
**Company NAIC # 65099, FEIN # 04-1414660**  
**Individual Long-Term Care Insurance Forms & Rate Submission**  
**Endorsements Forms for Policy Form LTC-06 AR**  
**(See attached Forms List)**

Dear Commissioner:

We enclose copies of the forms listed above for your review and approval. A description of these forms is found below. These forms are new and will replace any prior versions that we currently have on file with your Department. These forms will be used with our Leading Edge policy form LTC-06 AR approved by your Department on 01/08/2007. The effective date for the use of these forms will be July 1, 2009 or immediately following approval if later. The purpose of this filing is as follows:

- *Enhanced Elimination Period Endorsement* – New Endorsement Form LTC-EEP 2/09 enhances the definition of Elimination Period by applying 7-days towards the satisfaction of the Elimination Period when 1-day of Home Health Care is received.
- *CPI Compound Inflation Coverage & Guaranteed Increase Option Endorsement* – Endorsement Form CORP-CPI/GIO 2/09 is identical to our previously approved Automatic Compound Inflation Coverage & Guaranteed Increase Option Endorsement Form LTC-CPI/GPO 6/07, approved by your Department on (date) 12/03/2007, except that we have changed the name of the Endorsement for marketing distribution purposes.
- *5% Compound Inflation Coverage* - We would like to use previously approved Endorsement Form LTC-COMP with Leading Edge policy form LTC-06 AR. This endorsement provides 5% annual compound inflation coverage and was approved by your Department on 03/29/2002.

We are also submitting new applications and outlines of coverage in order to reflect the new filed features described above. Please see application forms: LTCAPP09-2 AR and CORPAPP09 -2 AR. Please see outline of coverage form OCLTC-07-2 AR 2/09.

In addition, we are enclosing a new Actuarial Memorandum to reflect these changes.

From time to time, the shading of the paper color may change to differentiate between different distribution channels or product availability. This upgrade will not affect the text content of any form nor produce an unacceptable or dissimilar print. Finally, approved forms may be viewed/printed via website technology. Variable information is enclosed by brackets “[ ]” please see Appendix A for Statement of Variability.

This submission is being filed simultaneously in all 50 states and the District of Columbia.

Please note that your Department accepted our Partnership Certification for underlying policy form LTC-06 AR approved by your Department on 07/08/2008. We intend to use these new enhancements/forms with this policy and such forms meet all applicable Partnership requirements.

The following items are included in this submission:

- the submission letter
- above referenced forms
- a \$200.00 filing fee
- all required certifications.

Thank you for your time and consideration in this matter.

Sincerely,

A handwritten signature in dark ink, appearing to read "Richard Famiglietti", with a long, sweeping horizontal line extending to the right.

Richard Famiglietti  
Contract Consultant



## **Forms List**

<b>Form Description</b>	<b>Form Number</b>
Enhanced Elimination Period Endorsement	LTC-EEP 2/09
CPI Compound Inflation Coverage & Guaranteed Increase Option	CORP-CPI/GIO 2/09
Application	LTCAPP09-2 AR
Corporate Solutions Application	CORPAPP09 -2 AR
Outline of Coverage	OCLTC-07-2 AR 2/09

## **Appendix A – Statement of Variability**

### **Application LTCAPP09-2 AR**

- Brackets indicate items that may appear as shown or be omitted.
- In Part IV, the full portfolio of benefits is shown on each submitted application. This section is variable to allow for the selection of benefits. For example, we may choose not to offer a particular rider based upon distribution channel. However, we will never offer coverage selections which are less than required by your state.
- Part VI – Certain sections of Part 6 could vary based upon payment options available, administration system or process developed for specific programs or distribution channels. In addition, we may also offer credit card options such as American Express.
- Part X –
  - Item 'f.' will only be included if the portfolio of benefits does not include the 5% Compound Inflation. Part
  - Premium Agreement & Authorization - Item 'd' may be deleted in its entirety as it is only applicable as it states.
- Part XI – This section would be omitted in Direct Market distribution.
- Part XII - Credit for Application would be omitted in Direct Market channel. In addition, the requested producer information may vary due to administrative platforms used or internal reporting requirements.

### **Application CORPAPP09-2 AR**

- Brackets indicate items that may appear as shown or be omitted.
- Corporate Solutions title would be omitted entirely.
- Part 1 – Agent Use Only information the Underwriting Program information will either be shown or be omitted and the Benefit Tier information will be either 2 or 3 tiers.
- Part 2 –
  - Actively at work question hours per week may vary based on the marketing needs or program features; however, it will never be less than 17.5 hours or greater than 30 hours.
  - Relationship to Employee and the Which Applies to You? section may be omitted based upon the distribution channel, marketing needs or program features offered.
- Part 3 –
  - Simplified Underwriting Program instructions may be omitted based upon the program needs.
  - Section B may be omitted if the program is determined to be simplified underwriting.
- Part 4 - the full portfolio of benefits is shown on each submitted application. This section is variable to allow for the selection of benefits. For example, we may choose not to offer a particular rider based upon distribution channel. However, we will never offer coverage selections which are less than required by your state.
- Part 6 – Certain sections of Part 6 could vary based upon payment options available, administration system or process developed for specific programs or distribution channels. In addition, we may also offer credit card options such as American Express.
- Part 10 – The 2nd bracketed paragraph of item d may be deleted in its entirety. It will either be in or out.
- Part 11 – This section would be omitted in Direct Market channel.
- Part 12 - Credit for Application would be omitted in Direct Market channel. In addition, the requested producer information may vary due to administrative platforms used or internal reporting requirements.

## FLESCH SCORE CERTIFICATION

The undersigned, as officer of the John Hancock Life Insurance Company, hereby certifies that each form in this filing meets the Flesch minimum reading ease score of 40.

A handwritten signature in black ink, appearing to read "Marie Roche", written in a cursive style.

---

(Signed by Officer of Company)  
Marie Roche  
Assistant Vice President  
Long-Term Care Compliance

Date: February 16, 2009

**Life, Accident & Health, Annuity, Credit Transmittal Document**

<b>1.</b>	<b>Prepared for the State of</b>	Arkansas					
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<b>2.</b>	<b>Department Use Only</b>						
	State Tracking ID						

3.	Insurer Name & Address	Domicile	Insurer License Type	NAIC Group #	NAIC #	FEIN #	State #
	John Hancock Life Insurance Company P. O. Box 111 Boston, MA 02116	MA	Life & Health	356	65099	04-1414660	

4.	Contact Name & Address	Telephone #	Fax #	E-mail Address
	Richard Famiglietti 200 Berkeley Street, B-6-06 Boston, MA 02116	888-877-6075	617-572-0399	rfamiglietti@jhancock.com


  

<b>5.</b>	<b>Requested Filing Mode</b>	<input checked="" type="checkbox"/> Review & Approval <input type="checkbox"/> File & Use <input type="checkbox"/> Informational <input type="checkbox"/> Combination (please explain): _____ <input type="checkbox"/> Other (please explain): _____					
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<b>6.</b>	<b>Company Tracking Number</b>	<b>SERFF Filing # MULF-126047669</b>					
<b>7.</b>	<b>X New Submission</b> <input type="checkbox"/> Resubmission	Previous file # _____					
<b>8.</b>	<b>Market</b>	<input checked="" type="checkbox"/> Individual <input type="checkbox"/> Franchise <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 45%;"> <input type="checkbox"/> Small      <input type="checkbox"/> Large      <input type="checkbox"/> Small and Large  <input type="checkbox"/> Employer      <input type="checkbox"/> Association      <input type="checkbox"/> Blanket  <input type="checkbox"/> Discretionary      <input type="checkbox"/> Trust  <input type="checkbox"/> Other: _____         </div> <div style="width: 45%; text-align: center;">           Group         </div> </div>					
<b>9.</b>	<b>Type of Insurance</b>	<b>LTC03L Individual Long Term Care</b>					
<b>10.</b>	<b>Product Coding Matrix Filing Code</b>	<b>LTC03L.001 Qualified</b>					
<b>11.</b>	<b>Submitted Documents</b>	<p><b><u>X FORMS</u></b></p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <input type="checkbox"/> Policy  <input checked="" type="checkbox"/> Application/Enrollment  <input type="checkbox"/> Schedule of Benefits         </div> <div style="width: 30%;"> <input checked="" type="checkbox"/> Outline of Coverage  <input checked="" type="checkbox"/> Rider/Endorsement  <input type="checkbox"/> Other         </div> <div style="width: 30%;"> <input type="checkbox"/> Certificate  <input type="checkbox"/> Advertising         </div> </div> <p><b><u>Rates</u></b></p> <input checked="" type="checkbox"/> New Rate <input type="checkbox"/> Revised Rate					
		<input type="checkbox"/> <b>FILING OTHER THAN FORM OR RATE:</b> Please explain: _____					
		<p><b><u>SUPPORTING DOCUMENTATION</u></b></p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input type="checkbox"/> Articles of Incorporation  <input type="checkbox"/> Association Bylaws  <input type="checkbox"/> Statement of Variability  <input checked="" type="checkbox"/> Actuarial Memorandum  <input type="checkbox"/> Other _____         </div> <div style="width: 45%;"> <input type="checkbox"/> Third Party Authorization  <input type="checkbox"/> Trust Agreements  <input checked="" type="checkbox"/> Certifications         </div> </div>					

12.	<b>Filing Submission Date</b>	<b>2/24/2009</b>			
13	<b>Filing Fee (If required)</b>	Amount	\$200.00	Check Date	EFT Submission
		Retaliatory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Check Number	EFT Submission
14.	<b>Date of Domiciliary Approval</b>	<b>Pending approval in Massachusetts. Filing submitted in all states and the Arkansas.</b>			
15.	<b>Filing Description:</b>				
	<p><b>Re: John Hancock Life Insurance Company Company NAIC # 65099, FEIN # 04-1414660 Individual Long-Term Care Insurance Forms &amp; Rate Submission Endorsements Forms for Policy Form LTC-06 AR (See attached Forms List)</b></p> <p>Dear Commissioner:</p> <p>We enclose copies of the forms listed above for your review and approval. A description of these forms is found below. These forms are new and will replace any prior versions that we currently have on file with your Department. These forms will be used with our Leading Edge policy form LTC-06 AR approved by your Department on 01/08/2007. The effective date for the use of these forms will be July 1, 2009 or immediately following approval if later. The purpose of this filing is as follows:</p> <ul style="list-style-type: none"> <li>• Enhanced Elimination Period Endorsement – New Endorsement Form LTC-EEP 2/09 enhances the definition of Elimination Period by applying 7-days towards the satisfaction of the Elimination Period when 1-day of Home Health Care is received.</li> <li>• CPI Compound Inflation Coverage &amp; Guaranteed Increase Option Endorsement – Endorsement Form CORP-CPI/GIO 2/09 is identical to our previously approved Automatic Compound Inflation Coverage &amp; Guaranteed Increase Option Endorsement Form LTC-CPI/GPO 6/07, approved by your Department on (date) 12/03/2007, except that we have changed the name of the Endorsement for marketing distribution purposes.</li> <li>• 5% Compound Inflation Coverage - We would like to use previously approved Endorsement Form LTC-COMP with Leading Edge policy form LTC-06 AR. This endorsement provides 5% annual compound inflation coverage and was approved by your Department on 03/29/2002.</li> </ul> <p>We are also submitting new applications and outlines of coverage in order to reflect the new filed features described above. Please see application forms: LTCAPP09-2 AR and CORPAPP09 -2 AR. Please see outline of coverage form OCLTC-07-2 AR 2/09.</p> <p>In addition, we are enclosing a new Actuarial Memorandum to reflect these changes.</p> <p>From time to time, the shading of the paper color may change to differentiate between different distribution channels or product availability. This upgrade will not affect the text content of any form nor produce an unacceptable or dissimilar print. Finally, approved forms may be viewed/printed via website technology. Variable information is enclosed by brackets “[ ]” please see Appendix A for Statement of Variability.</p>				

<b>16.</b>	<b>Certification (If required)</b>
<b>I HEREBY CERTIFY</b> that I have reviewed the applicable filing requirements for this filing, and the filing complies with all applicable statutory and regulatory provisions for the <u>Arkansas</u> .	
Print Name <u>Richard Famiglietti</u>	Title <u>Contract Consultant</u>
	
Signature _____	Date: <u>2/24/2009</u>

LHTD-1, Page 2 of 2

<b>17.</b>	<b>Form Filing Attachment</b>
<b>This filing transmittal is part of company tracking number</b>	
<b>This filing corresponds to rate filing company tracking number</b>	

	<b>Document Name</b>	<b>Form Number</b>		<b>Replaced Form Number</b>
	<b>Description</b>			<b>Previous State Filing Number</b>
01	<b>CPI Compound</b>	<b>CORP-CPI/GIO 2/09</b>	<input checked="" type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
02	<b>Enhanced Elimination Period</b>	<b>LTC-EEP 2/09</b>	<input checked="" type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
03	<b>Corporate Solutions Application</b>	<b>CORPAPP09-2 AR</b>	<input checked="" type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
04	<b>Leading Edge Application</b>	<b>LTCAPP09-2 AR</b>	<input checked="" type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
05	<b>Outline of Coverage</b>	<b>OCLTC-07-AR 2/09</b>	<input checked="" type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
06			<input type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
07			<input type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
08			<input type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
09			<input type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
10			<input type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	
11			<input type="checkbox"/> <b>Initial</b> <input type="checkbox"/> <b>Revised</b> <input type="checkbox"/> <b>Other</b> _____	

LH FFA-1

<b>18.</b>	<b>Rate Filing Attachment</b>			
<b>This filing transmittal is part of company tracking number</b>				
<b>This filing corresponds to form filing company tracking number</b>			<b>N/A</b>	
<b>Overall percentage rate indication (when applicable)</b>				
<b>Overall percentage rate impact for this filing</b>			<b>%</b>	
	<b>Document Name</b>	<b>Affected Form Numbers</b>		<b>Previous State Filing Number</b>
	<b>Description</b>			
01	Actuarial Memorandum and Certification for LTC-06 AR	LTC-06 AR	<input checked="" type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other Addendum	
02			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	
03			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	
04			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	
05			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	
06			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	
07			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	
08			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	
09			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	
10			<input type="checkbox"/> New <input type="checkbox"/> Revised Request +____% -____% <input type="checkbox"/> Other	

LH RFA-1